

**SECRETARY-GENERAL'S PEACEBUILDING FUND  
PBF PROJECT PROGRESS REPORT TEMPLATE**



**PBF PROJECT PROGRESS REPORT**

**COUNTRY:** El Salvador

**TYPE OF REPORT:** SEMI-ANNUAL, ANNUAL OR FINAL Annual

**DATE OF REPORT:** November 15, 2018

<b>Project Title:</b> Joint Peace Program for the Post Conflict Generation	
<b>Project Number from MPTF-O Gateway:</b>	
<b>PBF project modality:</b> <input checked="" type="checkbox"/> IRF <input type="checkbox"/> PRF	<b>If funding is disbursed into a national or regional trust fund:</b> <input type="checkbox"/> Country Trust Fund <input type="checkbox"/> Regional Trust Fund <b>Name of Recipient Fund:</b>
<b>List all direct project recipient organizations (starting with Convening Agency), followed type of organization (UN, CSO etc):</b> UNDP, UNCHR, IOM	
<b>List additional implementing partners, Governmental and non-Governmental:</b> Ministry of Justice and Public Safety and Ministry of Foreign Affairs	
<b>Project commencement date<sup>1</sup>:</b> August 2017 <b>Project duration in months:<sup>2</sup></b> 18	
<b>Does the project fall under one of the specific PBF priority windows below:</b> <input type="checkbox"/> Gender promotion initiative <input type="checkbox"/> Youth promotion initiative <input checked="" type="checkbox"/> Transition from UN or regional peacekeeping or special political missions <input type="checkbox"/> Cross-border or regional project	
<b>Total PBF approved project budget* (by recipient organization):</b> UNDP: \$ 1,702,181.31 UNHCR : \$ 250,000.00 IOM : \$ 320,000.00 : \$ Total: 2,272,181.31	
<small>*The overall approved budget and the release of the second and any subsequent tranche are conditional and subject to PBSO's approval and subject to availability of funds in the PBF account</small>	
<b>How many tranches have been received so far:</b> 2	
<b>Report preparation:</b> Project report prepared by: Coordination Unit Project report approved by: UN Resident Representative Did PBF Secretariat clear the report: Any comments from PBF Secretariat on the report: Has the project undertaken any evaluation exercises? Please specify and attach: No	

<sup>1</sup> Note: commencement date will be the date of first funds transfer.

<sup>2</sup> Maximum project duration for IRF projects is 18 months, for PRF projects – 36 months.

#### **NOTES FOR COMPLETING THE REPORT:**

- *Avoid acronyms and UN jargon, use general / common language.*
- *Be as concrete as possible. Avoid theoretical, vague or conceptual discourse.*
- *Ensure the analysis and project progress assessment is gender and age sensitive.*

### **PART 1: RESULTS PROGRESS**

#### **1.1 Overall project progress to date**

Briefly explain the **status of the project** in terms of its implementation cycle, including whether all preliminary/preparatory activities have been completed (1500 character limit):  
The project is in the final stage of its implementation cycle. During this reporting period, the project has already shown results and is currently working on finishing most of the activities and guarantee their sustainability. In this report, the project will present the advances it has made during the period of November 2017 to November 2018.

Considering the project's implementation cycle, please **rate this project's overall progress towards results to date:**

on track

In a few sentences, summarize **what is unique/ innovative/ interesting** about what this project is trying/ has tried to achieve or its approach (rather than listing activity progress) (1500 character limit).

The project aims at strengthening institutions that need support to deal with the current country's issues. One innovative factor that the project presents is that it provides tools to prevent human rights violations through expanding responses to returned migrants, improving assistance to victims of violence, and strengthening internal and external controls in the justice and security institutions. One of these tools is the Information System for Internal Control in the Police. The project, has been the first one to work on issues regarding internal and external controls in the justice institutions. Also, through the project a Protocol for Assisting Returned Migrants is being developed. This will not only establish the general procedures, but it will serve as base for the development of two other protocols. Another innovative aspect that the project has contributed, is the methodology for the entrepreneurship training and psychosocial program. Adding to that, the project has been the first one in strengthening the Local Offices for Assisting Victims (OLAVs).

Another innovative factor is that the project is the first in the country that combines both humanitarian assistance with development assistance, and this is reflected through the outcomes.

In a few sentences summarize **major project peacebuilding progress/results** (with evidence), which PBSO can use in public communications to highlight the project (1500 character limit):  
The Project has made significant advances in peacebuilding. One example of this are the improvements made on the data base system that collects information on victims of violence that have been finished and are currently used by the Ombudsman for Human Rights and the Office of the Attorney General. The new data base facilitates accurate reports and efficient processes which ultimately aids the victims of violence that need protection. Also, the project has strengthened the Local Offices for Assisting Victims of Violence (OLAVS), with equipment as well with workshops for the personnel. Another peacebuilding result is the first protocol for assisting adult migrant returnees that will be launch in November. The protocol establishes the procedures and institutions responsible for receiving returned migrants and will

serve as a base, to develop two other protocols. Also, the project has given venture funds to 66 returned migrants who completed successfully the entrepreneurship workshops and are starting their own business. One more significant advance is the design and implementation of the System for Internal and External Controls, for the first time since the Ministry of Justice and Security was created, all the units that are part of it, see themselves connected, working together to guarantee the fulfilment of controls. Training programs with the Chilean Investigation Police have taken place, as well as the Diploma Programs in the New Public Administration Laws.

In a few sentences, explain how the project has made **real human impact**, that is, how did it affect the lives of any people in the country – where possible, use direct quotes that PBSO can use in public communications to highlight the project (1500 character limit):

Under the framework of the economic reintegration and psychosocial support pilot project, the following quotes were shared:

"The push that the seed funding gives us is very important for our businesses."

"There are opportunities here too. We can dream and reach our goals."

"Before, I searched for jobs, and now I am the one employing others who, like me, are returnees or who have thought about migrating irregularly."

Regarding the workshops provided by the PDI:

"For the first time in 17 years, the investigations unit of the PNC will receive formation and an update on its procedures"

If the project progress assessment is **on-track**, please explain what the **key challenges** (if any) have been and which measures were taken to address them (1500 character limit).

Even though the Project is on track, it has faced challenges through its implementation. At the beginning of the project, it was agreed the creation of one unique national system for registering victims of violence in need of protection, who are currently processed by eight different government institutions. However, several preliminary steps were needed before one unique and comprehensive system is created. First, a diagnosis of the current systems used by every institution must be done. To address this challenge, the participating institutions are working with a consultant to deliver this diagnosis to assess the current systems in use and the possibility of establishing this one national system for registering victims. Another challenge faced is related to the Ministry of Foreign Affairs' (MoFA) Migrant Returnee Information Centers. In the initial talks with the MoFA, two of the centers would be improved. However, to date, the MoFA has not decided on the location of one of them. Due to the delay, it was agreed that only one information center will be improved. Challenges have also been faced regarding the System for Internal and External Controls. It took time and plenty of negotiations for the different institutions involved to agree on the System and to give the information to upload and develop it. Meetings are constantly held with the Minister of Justice and Public Security and a special Committee was established for its follow up.

If the assessment is **off-track**, please list main reasons/ **challenges** and explain what impact this has had/will have on project duration or strategy and what **measures** have been taken/ will be taken to address the challenges/ rectify project progress (1500 character limit):

The project is on track.

Please attach as a separate document(s) any materials highlighting or providing more evidence for project progress (for example: publications, photos, videos, monitoring reports, evaluation reports etc.). List below what has been attached to the report, including purpose and audience.

- Annex A: Financial Report

- Annex B: Acronyms
- Annex C: Complete version of the table in section 1.3 "Indicators Based Performance Assessment"
- Annex D: Photographs and videos of activities developed during the period of this report
- Annex E: Monitoring reports: Media monitoring, field visits reports, workshops evaluations, OLAVs reports
- Annex F: Project board minutes
- Annex G: Informational Bulletins which contain success stories

## **1.2 Result progress by project outcome**

*The space in the template allows for up to four project outcomes. If your project has more approved outcomes, contact PBSO for template modification.*

**Outcome 1:** Strengthened institutional mechanisms for protection and assistance to victims

**Rate the current status of the outcome progress: on track with significant peacebuilding results**

**Progress summary:** *Describe main progress under this Outcome made during the reporting period (for June reports: January-June; for November reports: January-November; for final reports: full project duration), including major output progress (not all individual activities). If the project is starting to make/ has made a difference at the outcome level, provide specific evidence for the progress (quantitative and qualitative) and explain how it impacts the broader political and peacebuilding context. Where possible, provide specific examples of change the project has supported/ contributed to as well as, where available and relevant, quotes from partners or beneficiaries about the project and their experience. (3000 character limit)?*

The results achieved during the implementation of the project have strengthened the assistance and protection mechanisms for people affected by different forms of violence through the development of capacities for the consolidation of the institutional services available in the territories for victims. The project has provided public institutions with a software system to identify protection to facilitate the referral of people affected by violence to the national institutions responsible for providing protective measures. Additionally, the data collected through the system will inform the design of public policies and strengthen the capacities of public officials to fulfill their duty.

Through the various meetings with the MJSP, it was identified the need to develop a diagnosis that would allow a technical analysis of each of the registration systems that are part of the MJSP. The diagnosis will provide specific technical recommendations on the feasibility of creating a unified registration system for the MJSP. The MJSP proposes that the institutions that would feed the Single Registry System would be: DAV, PNC, DGME and additionally MINSAL, PGR, PDDH, ISDEMU, Ciudad Mujer. To date, a document that contains the analysis of the technical specifications of each of the registration systems has been presented.

Also, during this year, a system for registering cases of children and adolescent's victims of violence was created and is currently operating in the Attorney General's Office (PGR), as well as a computer module for the registration of cases of victims of violence integrated into the general information management system of the Ombudsman Office (PDDH). Another achievement during this period is the socialization of the Inter-Institutional Coordination Roadmap for comprehensive care

and protection of victims of internal mobility due to violence. This was not only socialized with the public, but workshops were held with personnel located and attending victims of violence in OLAVs.

**Outcome 2:** Designed and implemented pilot economic reintegration with psychosocial assistance program for vulnerable returnees, prioritizing women

**Rate the current status of the outcome progress: on track with significant peacebuilding results**

**Progress summary:** (*see guiding questions under Outcome 1*)

Several visits were conducted to work with the participants in refining their business plans. After this process, the participants presented their projects before an evaluation Committee on 11-13 September in Guazapa. Several entities including Foreign Affairs, SwissContact, Evangelical University, Technological Univiversity, and the Guazapa Municipality, local entrepreneurs, and IOM staff served as evaluators. A total of 66 participants obtained the required score to receive the USD 1,500 in seed funding. In addition, the 65 returnees participated in two food security workshops led by World Food Programme in October. A total of 62 of the participants received a three-month food assistance voucher. The seed funding was handed over to participants on 29 October in Guazapa and 1 November in San Salvador.

The plans for the remodel of the Ministry of Foreign Affairs' (MoFA) ventanilla, a returnee Information center, were completed and the contractor was selected. The renovation works will begin the third week of November and will take 30 days to complete. The MoFA is co-funding the renovation with an \$11,000 investment in order to ensure a complete renovation of the ventanilla.

During two workshops (8 August and 26 September), the project led the revision of institutional procedures and the general roadmap, taking into account the observations of each institution and Conmigrantes. Working groups were established among DGME and Conmigrantes staff in order to incorporate all of the inputs from each agency. A total of 60 individuals from eight institutions participated.

As a result of the validation process, the protocol document was completed, and the inter-institutional agreement was drafted. The protocol includes the approaches, guiding principles, related concepts, national and international legal provisions linked to return. The protocol includes a description of the adult returnee population and guidelines for the operation of the Reception Center.

Both the protocol and the agreement are in process to be approved by the heads of each agency ahead of the public launch of the protocol before the end of the year. A systemization of the protocol development is also being done to gather lessons learned from the process.

**Outcome 3:** Strengthened institutional capacities for the fulfillment of internal and external control functions of Security and Justice institutions

**Rate the current status of the outcome progress: on track with significant peacebuilding results**

**Progress summary:** (*see guiding questions under Outcome 1*)

This outcome focuses on three areas. The first one is training. The Investigations Police of Chile (PDI) has taught one curse on investigation of human rights violations, training 60 officials and one curse on Specialized techniques in police internal control investigation, where 50 officials participated. For the first time in 11 years, the investigation is being strengthened with knowledge and workshops. Additionally, 135 employees from the justice and security institutions participated in four diploma programs on Administrative Law. As part of the strengthening activities, the PDI has also helped National Public Safety Academy (ANSP) in modernizing their curricula. The project has also been supporting ANSP by remodeling classrooms so that future training can be delivered in these facilities.

The second area, modernization of the internal police control, a vision of an integral system has been developed. The project is using UNDP's Management System for Governance (SIGOB) to implement computer and management tools that allow for interconnections and an efficient functioning of the system. The system is currently being tested and includes two sections, one for disciplinary procedures and another one for Police Records. The system is currently being tested and will be launched in December. This system will overcome manual registry, paper work and late responses, among other benefits. Additionally, the remodeling of the Police Archives and the acquisition of IT equipment are included to guarantee the proper functioning of the management system. These actions aim to modernize the internal control of the police, as well as to increase the ability to generate statistics that favor decision making, allow an evaluation of personnel performance, bring transparency and accountability and, promote preventive actions.

In the third area, the project's technical advice to the Working Group on Police Actions and Human Rights has resulted in a working plan, forums, a campaign, and indicators that can measure police actions and raise awareness among the population. These instruments were developed between government and civil society, to strengthen the latter in its role of demanding accountability and, following and preventing cases related to human rights violations derived from the abuse of police force.

Political dialogue is another activity part of this outcome. The project is promoting dialogue between the political parties to promote peacebuilding and consensus. As a result of the recent elections, a total of 6 political parties have representation in the Legislative Assembly. An advisory group of prominent Salvadorian figures has been formed, and an agreement was reached to work on the strengthening of the democratic system. The political parties have agreed on establishing dialogue on these subjects and they have signed a letter of commitment as well as they are participating in discussion tables to reach an agreement in each one of this subjects.

#### **Outcome 4:**

**Rate the current status of the outcome progress: Please select one**

**Progress summary: (see guiding questions under Outcome 1)**

#### **1.3 Cross-cutting issues**

<b>National ownership:</b> How has the national government demonstrated	The government has demonstrated national ownership and commitment to the project. They have shown their
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ownership/ commitment to the project results and activities? Give specific examples. (1500 character limit)	engagement in participating in every board and technical meeting. The different government institutions are participating in the design of the Protocol to Assist Adult Migrant Returnees. These institutions will be signing the protocol and implementing it. During the design process of the different information and management systems, all the institutions that will use such systems have been involved and given their input. Also, regarding the dialogue process, all six political parties with representation in the Legislative Assembly have signed a Letter of Commitment, where they express their will to jointly review several national issues with the hope that it may result in a common agreement. The level of commitment that the government has demonstrated in every action of the project shows that they are interested in accomplishing the outcomes and to make them sustainable.
<b>Monitoring:</b> Is the project M&E plan on track? What monitoring methods and sources of evidence are being/ have been used? Please attach any monitoring-related reports for the reporting period. (1500 character limit)?	The project M&E Plan is on track. Several monitoring methods have been and will be used. Field visits reports are collected with photographs. Success stories are also considered as a way of monitoring the actions implemented to know the impact on the beneficiaries. Evaluations are being done in the workshops that have been developed through the project to measure the perception of the program among the participants. For more monitoring tools used see Annexes D and E.
<b>Evaluation:</b> Provide an update on the preparations for the external evaluation for the project, especially if within last 6 months of implementation or final report. Confirm available budget for evaluation. (1500 character limit)	There is available budget for the final evaluation. Terms of reference are being drafted and will be presented in the next Project Board. The evaluation is expected to start between January and February 2019.
<b>Catalytic effects (financial):</b> Did the project lead to any specific non-PBF funding commitments? If yes, from whom and how much? If not, have any specific attempts been made to attract additional financial contributions to the project and beyond? (1500 character limit)	Even though there are no specific funding commitments yet, the work being done related to internal and external controls in the justice and security institutions, has been catalytic for strengthening the PNC. The project is developing and establishing synergies with other projects to make a bigger impact that can eventually lead to funding. One of these activities is the Campaign for the Use of Force, where the project has provided technical assistance for its design. This campaign has been developed by the Working Group on Police Actions and Human Rights and executed with BPPS funds. In august, another USAID Project joined the campaign and extend the coverage. Another activity that will be catalytic is the Protocol for Assisting Adult Returned Migrants. This protocol will be the base, from where two other protocols will be developed: the protocol for the reception, care, and follow-up of returned migrants with criminal records and the protocol and the protocol for assisting returnees without

	<p>ties to the country of origin. These protocols will be developed with other PBF Funds. Also, the GoES is giving a counterpart for the Migrant Returnee Information Center, that has allowed the project to make improvements to the entire Center.</p>
<p><b>Catalytic effects (non-financial):</b> Did the project create favourable conditions for additional peacebuilding activities by Government/ other donors? If yes, please specify. <i>(1500 character limit)</i></p>	<p>South-South Cooperation has been established with the Police of Investigations of Chile (PDI). The PDI has trained 160 Salvadorian Police in subjects of investigation, human rights and gender related crimes. They provided their e-learning platform, as well as the time of the instructors who have come to El Salvador to teach certain courses. Also, the project has helped improving the relationship between the government and the civil society organizations that are part of the Working Group on Police Actions and Human Rights. This group has gained credibility and has developed indicators for external police control that will have a second phase with financing from another USAID Project. The Internal Control Information System that has been established, showed a need in reorganizing the job descriptions to clarify roles and responsibilities of the personnel. This was initially not contemplated but is now being done and will have great impact in the police. An additional activity as the result of the project is the involvement of local governments with the entrepreneurship workshops. Local governments have helped in recruiting participants and a relationship has been established between the project and those newly elected government officials. With this activity, national and local governments are being united. Another important activity that is being developed are gender protocols for the two main project's partners, the Ministry of Foreign Affairs and the MJSP are being developed.</p>
<p><b>Exit strategy/ sustainability:</b> What steps have been taken to prepare for end of project and help ensure sustainability of the project results beyond PBF support for this project? <i>(1500 character limit)</i></p>	<p>Several actions have been developed to guarantee the sustainability of the project. These include the strengthening of government institutions, strengthening of CSO's, and the signing of agreements. The workplan and the activities of the project have been done with the participation of several government institutions, which have been strategic in the implementation as well guaranteeing the sustainability of the results. The different tools developed, such as the different management systems, will strengthen 8 government institutions, making them fulfill their tasks in a more efficient manner. These results will also contribute to sustainability. For example, the functioning of the internal and external control system will be established in mandatory internal manuals that are also instruments for public auditing and verification. Another example of the sustainability actions undertaken by the project is the public signing with all the involved institutions that are responsible in the development and</p>

	implementation of the protocol for assisting adult migrant returnees. The involvement of different CSOs is also part of the exit strategy. There is an agreement with the NGO Swiss Contact, which specifies they will follow up with the developed business of the entrepreneurs that participated in the workshops. Also, the project has strengthened the CSOs that are part of the Working Group for Police Actions and Human Rights so that they can monitor the government's actions.
<b>Risk taking:</b> Describe how the project has responded to risks that threatened the achievement of results. Identify any new risks that have emerged since the last report. <i>(1500 character limit)</i>	Several of the risks mentioned in the project document are still valid and actions are being taken to mitigate those risks. However, during the implementation phase, the project has encountered one risk that was not originally contemplated and can threaten the achievement of expected results. The current context of violence in the country continues to be a risk factor. On 22 April one of the participants of the entrepreneurship project was murdered in his community. While the context and motive of the murder are unknown, the project reevaluate the risks and mitigation measures of several aspects of the project, including the security of the participants and staff. The project took steps to minimize the profile of the entrepreneurship project and will work with the municipal government and MoFA to adapt further measures as necessary. Another risk identified, is the corruption and felonies committed by the police. The project is being extremely careful to prevent that police officers and public servants with records of grave misconduct, committing crimes or human rights violation become beneficiaries of the training and diploma programs. The information system for internal controls can discover felonies, this has also presented a security risk to the people developing the system. Measures have been taken to guarantee their security and the Minister of Justice has been informed.
<b>Gender equality:</b> In the reporting period, which activities have taken place with a specific focus on addressing issues of gender equality or women's empowerment? <i>(1500 character limit)</i>	Several activities have taken place that address issues of gender equality. The OLAVs that were equipped and remodel during 2017 are helping mostly women (see Annex D). Also, the Returnee Information Center that has been improved and remodel have a specialized section for assisting returnee women and their children. This allows confidentiality and more specialized services. As mentioned before, police forces in El Salvador will be train by the Chilean PDI on investigating crimes related to women. The forum "Women, Peace and Security" took place in April, where more than 200 people participated. In this forum prominent women from the justice sector participated as members of the panel and highlighted the importance of increasing the participation of women in positions of power within the institutions of security and justice. As a common activity among all the outcomes, the

	<p>two main government partners of the project will be strengthened with the development of a Gender Protocol that will provide for rules and procedures on how to attend cases of violence against women in the workplace. Also, a workshop for journalists took place on November 6, with the purpose of providing tools that contribute to strengthening the journalistic approach with a focus on gender and equality.</p>
<p><b>Other:</b> Are there any other issues concerning project implementation that you want to share, including any capacity needs of the recipient organizations? (1500 character limit)</p>	<p>An important highlight is the human rights awareness campaign that will be launching in January 2019. The campaign message is focused on portraying how everyone in society is part of promoting peace by respecting vulnerable populations.</p> <p>Also, the project celebrated the International Day of Peace, in a local University where more than 100 assisted and participated. A theater play "La Cancion de Nuestros Dias" was shown. This play focuses on how three sisters overcame the civil war, with some hints of humor, and afterwards, the participants exchange their thoughts on peace and how can they contribute to achieve it. A trivia on the SDGs was also available and the youth played and learned more about PBF and SDG 16 (See Annex C for pictures and videos of this event).</p>

**1.3 INDICATOR BASED PERFORMANCE ASSESSMENT:** Using the Project Results Framework as per the approved project document or any amendments- provide an update on the achievement of key indicators at both the outcome and output level in the table below (if your project has more indicators than provided in the table, select the most relevant ones with most relevant progress to highlight). Where it has not been possible to collect data on indicators, state this and provide any explanation. Provide gender and age disaggregated data. (300 characters max per entry)

	Performance Indicators	Indicator Baseline	End of project Indicator Target	Current indicator progress	Reasons for Variance/ Delay (if any)	Adjustment of target (if any)
<b>Outcome 1</b> Strengthened institutional mechanisms for protection and assistance to victims	Indicator 1.1 Variation rate of cases attended by the responsible institutions that assist victims of violence with respect to the year 2016	4,000 people attended in the Local Offices for Assisting Victims during 2018	5,000 people attended in OLAVs during 2018	The General Prosecutor's Offices attended 2,015 cases	The amount of cases/people attended in OLAVs has increased since last year. More cases are being redirected to these offices now that they are functioning in a more adequate manner and more OLAVs has been opened since 2017 to date. With the new offices, more cases can be registered and assisted	
	Indicator 1.2					
	Indicator 1.3					
<b>Output 1.1</b> Installed and equipped institutional	Indicator 1.1.1 Number of Local Offices Assisting Victims	15 OLAVs have been established in 2017	A total of 11 OLAVs have been strengthened	Target was reached and surpassed in November 2017	Target was reached and surpassed in November 2017	Target was reached and surpassed in November 2017.

	<b>Performance Indicators</b>	<b>Indicator Baseline</b>	<b>End of project Indicator Target</b>	<b>Current indicator progress</b>	<b>Reasons for Variance/ Delay (if any)</b>	<b>Adjustment of target (if any)</b>
spaces for assistance to victims of violence that comply with the criteria of the differential and gender approach and which respect the principles of dignity and confidentiality	(OLAVs) that have proper spaces that guarantee the confidentiality during the attention process		with IT equipment, furniture, and materials to guarantee the confidentiality during the attention process.			
Output 1.2 Diagnosis and recommendation on the creation of a National Registry System for violence victims.	Indicator 1.1.2				On track. There is the hiring of a consulting company to carry out a technical computer review of the information systems. To date	1 Recommendation of a National Registry System

Performance Indicators	Indicator Baseline	End of project Indicator Target	Current indicator progress	Reasons for Variance/ Delay (if any)	Adjustment of target (if any)
System to improve the services of identification , documentation and reference of victims' cases disaggregated by age and sex.			they have presented a complete document with the analysis of the technical specifications of each of the registration systems.		
Output 1.3 Strengthen the registration systems with which currently have protection institutions, to improve the	Indicator 1.3.1 Number of Register System of the Institutions responsible for protection against violence assistance, strengthened and updated	State Institutions do not hold updated tools for identifying, and registering and managing victims cases.	At least 2 victims protection systems, count on identification, register and case management system updated	Creation and implementation of System for registering cases of children and adolescent's victims of violence operating in the Attorney General's Office. Creation and implementation of	

	<b>Performance Indicators</b>	<b>Indicator Baseline</b>	<b>End of project Indicator Target</b>	<b>Current indicator progress</b>	<b>Reasons for Variance/ Delay (if any)</b>	<b>Adjustment of target (if any)</b>
identification services, documentation and reference of victims' cases.	Indicator 1.3.2			the Computer Module for the registration of cases of victims of violence integrated into Ombudsman System		
Output 1.4	Indicator 1.4.1					
	Indicator 1.4.2					
<b>Outcome 2</b> Strengthen the institutional mechanisms for assistance and reintegration for the returnee population	Indicator 2.1 Percentage of returnees who receive assistance services at the reception center, disaggregated by gender and age	52,853 returnees in 2016	40% of the returnee population receives assistance	N/A	The indicator baseline should be 0%. Monitoring on this indicator will begin once the protocol is finalized and implemented.	
	Indicator 2.2 Percentage change of returnees who use the returnee information	2,060 returnees assisted at returnee information	20% increase (2,472)	N/A	The indicator will be monitored after the protocol is finalized.	

	<b>Performance Indicators</b>	<b>Indicator Baseline</b>	<b>End of project Indicator Target</b>	<b>Current indicator progress</b>	<b>Reasons for Variance/ Delay (if any)</b>	<b>Adjustment of target (if any)</b>
	centers of those who used the center in 2016	center in 2016				
Output 2.1 Designed and implemented pilot economic reintegration with psychosocial assistance program for vulnerable returnees, prioritizing women	Indicator 2.1.1 Number of returnees with vulnerabilities that complete the entrepreneurship training and psychosocial program	Pilot project of economic reintegration co-implemented by CONAMYP and E - 306 people benefited; Productive Initiative in the Territories for returnees co-implemented with FISDL (212 beneficiaries)	70 returnees, 50% women.	66 returnees completed the entrepreneurship course successfully (10 women, 56 men). They achieved the required scores to obtain venture funds for their business ideas.		

Performance Indicators	Indicator Baseline	End of project Indicator Target	Current indicator progress	Reasons for Variance/ Delay (if any)	Adjustment of target (if any)
Indicator 2.1.2 Number of returnees who reach an overall reintegration score of .5 and above, disaggregated by sex, age	0	40		This indicator has been added to measure reintegration. It is a new monitoring tool developed by IOM this year	
Output 2.2 Strengthened and equipped institutional spaces for assistance to returnees with specific needs (based on age, gender, etc.)	Indicator 2.2.1 Number of physical spaces for assistance to returnees improved to confidentiality and reintegration	Three out of the five returnee information centers exist and have adequate space to provide assistance	The construction company that will do the remodelling has been hired and the work has started.	The GoES had initially prioritized the strengthening of a returnee information center in Santa Ana, but they have not found a space to do so. As such, the returnee information center in San Salvador will be equipped and a specific area for women returnees will be created.	1 returnee information center strengthened and equipped
	Indicator 2.2.2				

	Performance Indicators	Indicator Baseline	End of project Indicator Target	Current indicator progress	Reasons for Variance/ Delay (if any)	Adjustment of target (if any)
y.	Indicator 2.3.1 Approved protocol in accordance with legislation for reception, assistance and referrals to the returnee population, (prioritizing women and LGBTI) for the institutions that form part of the reception process	Initial document for the El Salvador is your Home program.	CONMIGRA NTES has a validated, interinstitutional protocol for reception, assistance and referral	2 workshops to work and validate the protocol were completed with GoES agencies. Protocol draft is being reviewed by heads of agencies.	The strategy will be based on the finalized protocol.	
	Indicator 2.3.2 Development of a strategy to institutionalize the protocol with members of CONMIGRANTE S	Strategy does not exist.	CONMIGRA NTES has a (1) strategy to institutionalize the protocol with its members.	No progress to date		

	<b>Performance Indicators</b>	<b>Indicator Baseline</b>	<b>End of project Indicator Target</b>	<b>Current indicator progress</b>	<b>Reasons for Variance/ Delay (if any)</b>	<b>Adjustment of target (if any)</b>
Output 2.4	Indicator 2.4.1 Indicator 2.4.2					
<b>Outcome 3</b> Strengthened institutional capacities for the fulfillment of internal and external control functions of Security and Justice institutions	Indicator 3.1 Percentage of Citizens who trust in the National Civilian Police	In the year of 2016- 25.8%	18%	14.1%	The measurement is from January to May 2018. The complete year data will be available until January 2019. However, this year, several cases have been brought to the public eye that centre on internal and external police controls, that can explain why the indicator percentage is lower.	
	Indicator 3.2 Number of citizens' complaints on abuses committed by the PNC	In the year 2016 there were 329	300	N/A	The data will be available in January 2019	
	Indicator 3.3 Number of complaints received on alleged human rights violations committed by the PNC	In the year 2016 there were 729 complaints	800	N/A	The data will be available in January 2019	

	<b>Performance Indicators</b>	<b>Indicator Baseline</b>	<b>End of project Indicator Target</b>	<b>Current indicator progress</b>	<b>Reasons for Variance/ Delay (if any)</b>	<b>Adjustment of target (if any)</b>
Output 3.1 Improved investigative processes of the internal control units of the National Civil Police (PNC), including special measures for misconduct related to sexual harassment, sexual exploitation, domestic violence cases, gender violence, and sexual abuse.	Indicator 3.1.1 Protocols and guidelines produced	No indicator base line exists for this target	5 protocols and/or guidelines produced	Protocols are being developed hand in hand with the implementation of the system that includes disciplinary procedures and police agents.		
Output 3.2	Indicator 3.2.1	No indicator	35 PNC agents from the internal control units, trained on criminal and control investigation and human rights	A total of 2 courses have been taught by the PDI, through in persona and online modalities. 109 agents (18 women and 91 men) have participated. These courses have been on subjects as investigations, gender crimes, and human rights.	The system is functioning	

	<b>Performance Indicators</b>	<b>Indicator Baseline</b>	<b>End of project Indicator Target</b>	<b>Current indicator progress</b>	<b>Reasons for Variance/ Delay (if any)</b>	<b>Adjustment of target (if any)</b>
Improved inter-agency coordination and updated procedures for the effective operation of internal and external controls (PNC, MJSP IGSP, PDDH, FGR, PGR) of security and justice institutions according to international human rights standards	Information system for the support of the internal control system of the PNC, based on the rationalization of the process, that allows efficiency, generation of statistics and information for decision making	base line exists.	information system for the support of the internal control system of the PNC.	ongoing in its trial period. Users have already been trained on its use. The system It includes sections on disciplinary procedures and police agents' records. The testing period will end with the launching of the system in December.		
Indicator 3.2.2 Number of public officials from the internal and external control institutions trained in subjects related to Administrative Law and Disciplinary	30 Public officials from the internal and external control institutions trained in subjects related to Administrative Law and Disciplinary	60 public officials from the internal and external control institutions trained in subjects related to Administrative Law and Disciplinary	A total of 138 public officials (53 women and 85 men) have earned their diplomas on Administrative Laws and Disciplinary Procedures. The project partnered	Administrati		

Performance Indicators	Indicator Baseline	End of project Indicator Target	Current indicator progress	Reasons for Variance/ Delay (if any)	Adjustment of target (if any)
Procedures	New Law in 2017.	e Law and Disciplinary Procedures	with one prominent university to teach Disciplinary Procedures (78 officials have graduated one more curse is still being taught).	During November 12-26, a mission with the PDI from Chile will take place. During this mission they will revise the manual and curricula of the Academy.	
Output 3.3 Reviewed and updated police training regulations of the National Public Security Academy (ANSP), including mechanisms for the prevention	Indicator 3.3.1 Revised improved regulations and instructions manuals	No base line is available	2 protocols or manuals have been revised	53 officials trained on Internal Investigations by PDI	

	Performance Indicators	Indicator Baseline	End of project Indicator Target	Current indicator progress	Reasons for Variance/ Delay (if any)	Adjustment of target (if any)
and detection of disciplinary offences with gender and human rights approaches						
Output 3.4 Strengthened capacities of the Working Group on Police Actions and Human Rights.	Indicator 3.4.1 Number of strengthened organizations in documenting cases and situations of human rights violations		There is a Working Group on Police Actions and Human Rights, established in 2017 by the Ministry of Justice, where CSO's participate.	7 organizations strengthened in documenting cases and situations of human rights violations	13 meetings have been held with the participation of the seven organizations from CSOs members of the Working Group on Police Actions and Human Rights. During these meetings, 6 government institutions have also participated	
	Indicator 3.4.2 Number of knowledge		There is a Working Group on	3 Knowledge products have been designed	Three knowledge products have been designed and	

	<b>Performance Indicators</b>	<b>Indicator Baseline</b>	<b>End of project Indicator Target</b>	<b>Current indicator progress</b>	<b>Reasons for Variance/ Delay (if any)</b>	<b>Adjustment of target (if any)</b>
	products designed to promote human rights and to guide the evaluation of the police activity.	Police Actions and Human Rights, established in 2017 by the Ministry of Justice, where CSO's participate.	to promote respect for human rights and to guide the evaluation process of the police activity.	approved: 1- Design and strategy for the police control campaign. 2- Indicators to establish police controls. 3- Video where the citizens tell their story on police abuse.		
<b>Outcome 4</b>	Indicator 4.1					
	Indicator 4.2					
	Indicator 4.3					
Output 4.1	Indicator 4.1.1					
	Indicator 4.1.2					
Output 4.2	Indicator 4.2.1					
	Indicator 4.2.2					

	<b>Performance Indicators</b>	<b>Indicator Baseline</b>	<b>End of project Indicator Target</b>	<b>Current indicator progress</b>	<b>Reasons for Variance/ Delay (if any)</b>	<b>Adjustment of target (if any)</b>
Output 4.3	Indicator 4.3.1					
	Indicator 4.3.2					
Output 4.4	Indicator 4.4.1					
	Indicator 4.4.2					

## PART 2: INDICATIVE PROJECT FINANCIAL PROGRESS

### 2.1 Comments on the overall state of financial expenditures

Please rate whether project financial expenditures are on track, delayed, or off track, vis-à-vis project plans and by recipient organization: *on track*

How many project budget tranches have been received to date and when do you expect to request the next tranche if applicable: Two. No more tranches are expected.

What is the overall level of expenditure/ commitment against the total budget and against the tranche(s) received so far: the level of expenditure for 2018 is \$1,597,922.74.

If expenditure is delayed or off track, please provide a brief explanation (500 characters limit): The expenditures are on track.

Please state what \$ amount was planned (in the project document) to be allocated to activities focussed on gender equality or women's empowerment and how much has been actually allocated to date: \$196,390.00 are expected to be allocated. A total of \$192,623.32.00 have already been allocated

Please fill out and attach the project document Excel budget Annex showing current project financial progress (**expenditures/ commitments to date**), using the original project budget table in Excel, even though the \$ amounts are indicative only.



## Annex A - PBF project budget

**Note:** If this is a budget revision, insert extra columns to show budget changes.

**Table 1 - PBF project budget by Outcome, output and activity**

Outcome/ Output number	Outcome/ output/ activity formulation:  <b>Please add a new column for each recipient organization</b>	Budget by recipient organization in USD -	Percent of budget for each output reserved for direct action on gender equality (if any):	Level of expenditure/ commitments in USD (to provide or budget provide at time of project justification, for example if high TA or progress reporting):	Any remarks (e.g. on types of inputs
<b>OUTCOME 1: Strengthened institutional mechanisms for protection and assistance to victims (Implemented in 2017)</b>					
<b>Output 1.2:</b>	Diagnosis and recommendation on the creation of a National Registry System to improve the services of identification, documentation and reference of victims' cases				
Activity 1.2.1:	Preparatory meetings for coordination of inter-institutional needs	\$ 3,000.00		0	
Activity 1.2.2:	Diagnosis and recommendation of a National Registry System to improve identification, documentation and case reference services.	\$ 50,000.00		\$ 25,000.00	For the time involved in the creation of a single national registry and inter-institutional coordination, an evaluation of the systems of the institutions that will be part of the system was considered.
Activity 1.2.3:	Training workshops for the management of national registration system	\$ 34,844.90		\$	The workshops for the use of the single registration system will not be carried out. Remaining funds from this activity have been reoriented to output 3 and 4.

<b>Output 1.3:</b> Strengthen the registration systems with which currently have protection institutions, to improve the identification services, documentation and reference of 'victims' cases.	<p>The completion of this activity was scheduled for 2017; however some errors occurred in the registration system and the consultant's contract had to be extended until April 2018 for the final delivery of the product. Budget from output 2 has been reoriented to this activity.</p> <p><b>Activity 1.3.1:</b>  Creation and implementation of a registry system of cases of children and adolescents victims of the limitation of human mobility for the PGR.</p>	<p>\$ 6,185.00</p> <p>-</p> <p><b>Activity 1.3.2:</b>  Implementation of the module for the registration of victims of violence that will be integrated into the general information management system of the PDDH.</p>	<p>the implementation of the module created in December 2017 is being carried out. Since January 2018, pilot tests were started to evaluate the system for possible errors. These tests were part of the deliverables by the consulting company that made the computer module.</p> <p><b>Output 1.4:</b>  Protocols for the assistance and protection of victims prepared in implemented.</p>
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			During 2017 the construction of the Inter-institutional Coordination Roadmap was completed but the official socialization event could not be held by the MJSP and the socialization workshops were not carried out to the officers working in the OLAVs.
Activity 1.4.1:	Work meetings to develop tools in order to strengthen the handling of cases of victims of violence with protection needs; Socialization event and workshops of the Inter-institutional Coordination Roadmap for comprehensive care and protection of victims of internal mobility due to violence. (DAV of the MJSP)	\$ -	\$ 2,680.60
<b>TOTAL \$ FOR OUTCOME 1: \$87,844.90</b>			
<b>OUTCOME 2: Strengthened institutional mechanisms for the assistance to and reinsertion of the returned migrant population</b>			
<b>Output 2.1:</b>	Designed and implemented the pilot initiative for productive reinsertion and psychosocial attention to returned migrant population with vulnerabilities, with an emphasis on women.		
Activity 2.1.1:	Initial funds for entrepreneurship activities in the communities	\$ 105,000.00	17.56%
Activity 2.1.2:	Psychosocial attention workshops	\$ 12,000.00	17.56%
Activity 2.1.3:	Awareness raising group workshops for the selection of beneficiaries	\$ 6,000.00	17.56%
Activity 2.1.4:	Consulting services for the strengthening of entrepreneurship capacities, habilitation for work, monitoring and follow up.	\$ 22,000.00	12.419.37
Activity 2.1.5:	Field visits for monitoring cases (3 people 20 days)	\$ 7,200.00	17.56%
Activity 2.1.6:	Mobilization to communities for the implementation of the output	\$ 19,020.00	0.00
<b>Output 2.2:</b>	Strengthened and equipped institutional spaces for providing assistance to returned migrants who fulfill criteria for differential approach (age, gender, diversity) and which respect the principles of dignity and confidentiality		
Activity 2.2.1:	Construction of infrastructure for the returnees information center in San Salvador	\$ 10,500.00	30%
Activity 2.2.2:	Improvements in the infrastructure for the returnee information center in Santa Ana	\$ 10,500.00	30%
Activity 2.2.3:	Field visits of one day in each returnee information center (DSA)	\$ 780.00	0.00

<b>Activity 2.2.4:</b> <b>Mobilization to intervention sites for the implementation of the Output.</b>	<b>Output 2.3:</b> <b>Developed and implemented protocols for providing assistance to returned migrants that address specific needs by sex and age</b>	<b>\$ 495.00</b>
<b>Activity 2.3.1:</b> <b>Consulting services for the Protocol for attention to returned migrant population victims of violence</b>	<b>\$ 10,000.00</b>	<b>\$ 9,929.12</b>
<b>Activity 2.3.2:</b> <b>Workshops for the protocol for attention to returned migrant population victims of violence</b>	<b>\$ 2,400.00</b>	<b>25%</b> <b>\$ 2,269.19</b>
<b>Activity 2.3.3:</b> <b>Meetings for the revision of the protocol for attention to returned migrant population</b>	<b>\$ 200.00</b>	<b>\$ 172.40</b>
<b>Activity 2.3.4:</b> <b>DSA &amp; Travel for the workshops of the protocol for attention to returned migrant population</b>	<b>\$ 420.00</b>	<b>\$ 120.85</b>
<b>Activity 2.3.5:</b> <b>Design and publishing of 1,000 copies of the protocol</b>	<b>\$ 7,500.00</b>	<b>\$ -</b>
<b>Activity 2.3.6:</b> <b>Launching event</b>	<b>\$ 2,000.00</b>	<b>\$ -</b>
<b>Activity 2.3.7:</b> <b>Workshops for the launching of the protocol for attention to returned migrant population</b>	<b>\$ 2,400.00</b>	<b>25%</b> <b>\$ -</b>
<b>Activity 2.3.8:</b> <b>DSA &amp; Travel - Eventos de lanzamiento del protocolo</b>	<b>\$ 420.00</b>	<b>\$ 120.85</b>
<b>Activity 2.3.9:</b> <b>Mobilization to sites for the implementation of the Output.</b>	<b>\$ 3,170.00</b>	<b>\$ -</b>
<b>TOTAL \$ FOR OUTCOME 2:</b>		<b>\$ 244,230.00</b>

OUTCOME 3: Strengthened institutional capacities for the fulfillment of internal and external control functions of Security and Justice						
Improved investigative processes of the internal control units of the National Civil Police, including special measures for misconduct related to sexual harassment.						
<b>Output 3.1:</b>						
Activity 3.1.1:	Training courses for the personnel of the Control Unit, Internal Affairs Unit and Disciplinary Investigation Unit of the PNC. (South-South Cooperation, PDI)	\$ 15,000.00	50%	\$ 15,000.00		
Activity 3.1.2:	Transfers and accommodation for PDI courses	\$ 20,000.00		\$ 15,000.00		
Activity 3.1.3:	Acquisition of IT equipment for the control units in the PNC and Police Archives for the proper functioning of the information system.	\$ 50,000.00		\$ 117,235.67		
Activity 3.1.4:	Adaptation of the offices, air conditioning, shelves, desks, chairs and improvements in the Police Archives	\$ 31,000.00		\$ 89,110.31		
Activity 3.1.5:	Coordination activities	\$ 32,091.00		\$ 28,127.84		
<b>Output 3.2:</b>	Improved inter-agency coordination and updated procedures for the effective operation of internal and external controls (PNC MJSP IGSP, PDDH, FGR, PGR) of security and justice institutions according to international human rights standards					
Activity 3.2.1:	Integrated System for Internal Controls in the Police (SIGOB)	\$ 291,000.00		\$ 291,000.00		
Activity 3.2.2:	Acquisition of a data base server, web server, and licenses for the proper functioning of the system.	\$ 30,000.00		\$ 18,625.02		
Activity 3.2.3:	Acquisition of IT equipment for the Disciplinary Tribunals	\$ 20,000.00		\$ 11,724.72		
Activity 3.2.4:	Acquisition of IT equipment for the General Inspector's Offices (IGSP)	\$ 30,000.00		\$ 14,655.90		

Activity 3.2.5:	Diploma Course on administrative laws for PNC, IGSP, Tribunals, FGR, PGR, PDDH	\$ 60,000.00	45%	\$ 60,000.00
Activity 3.2.6:	Diploma Course on Disciplinary Procedures for PNC, IGSP, Tribunals, FGR, PGR, PDDH	\$ 67,500.00	45%	\$ 96,000.00
Activity 3.2.7:	Organization of forums related to subjects of internal controls, human rights, and gender	\$ 10,000.00	100%	\$ 5,000.00
	Interinstitutional coordination activities	\$ 60,000.00		\$ 52,280.32
<b>Output 3.3:</b> Reviewed and updated police training regulations of the National Public Security Academy, including mechanisms for the prevention and detection of disciplinary offences with gender and human rights approaches				
Activity 3.3.1:	Improvements of classrooms for professional formation courses	\$ 35,000.00		\$ 69,346.00
Activity 3.3.2:	Acquisition of air conditioners	\$ 15,000.00		\$ 14,100.88
Activity 3.3.3:	Acquisition of IT equipment and furniture for the classrooms (chairs, tables, screens, laptops)	\$ 56,250.00		\$ 25,855.21
Activity 3.3.4:	Training courses for police personnel in charge of initial training (PDI Instructors) and technical assistance to review the ANSP's educational model	\$ 15,000.00	40%	
Activity 3.3.5:	IT equipment for the information system in ANSP	\$ 20,000.00		\$ 9,936.28
Activity 3.3.6:	Technical assistance for the revision of the educational model	\$ 10,000.00		\$ 10,000.00
	Coordination activities	\$ 17,545.50		\$ 36,194.84
<b>Output 3.4:</b> Strengthened capacities of the Working Group on Police Actions and Human Rights, according to the diagnosis undertaken				

Activity 3.4.1:	Support to the Use of Fore Campaign	\$ 10,000.00		\$ 750.00
Activity 3.4.2:	Consulting services for the establishment of a methodology for systematizing cases	\$ 5,000.00		\$ 11,382.61
Activity 3.4.3:	Consulting services so the development of a practical guide for police procedures	\$ 3,500.00	10%	
Activity 3.4.4:	Consultoría para el Diseño de protocolo de atención a víctimas de abusos policiales	\$ 3,500.00	25%	
Activity 3.4.5:	Sharing of knowledge and good practices (forums, workshops, specialized dialogues)	\$ 10,000.00	15%	\$ 486.29
Activity 3.4.6:	Consulting Services for the development of efficient indicators for internal controls in the PNC	\$ 10,000.00	10%	\$ 7,200.00
	Interinstitutional coordination activities	\$ 20,268.81		\$ 1,126.45
<b>Output 3.5:</b>				
Activity 3.5.1:	Forums and workshops	\$ 21,760.00	20%	\$ 20,382.13
Activity 3.5.2:	Operationality of the Dialogue Unit	\$ 60,000.00		\$ 51,900.16
<b>Output 3.6:</b>				
Activity 3.6.1:	Service Contracts- personnel	\$ 70,353.84		\$ 38,909.07
Activity 3.6.2:	Consulting Services	\$ 38,082.00	10%	\$ 23,396.40

Activity 3.6.3:	Human Rights Campaign	\$ 85,000.00	\$ 10,000.00
Activity 3.6.4:	Operationality of the Coordination Unit	\$ 47,063.20	\$ 89,607.60
<b>TOTAL \$ FOR OUTCOME 3: \$1,269,914.35</b>			
Project personnel costs if not included in activities above		\$ 32,670.00	28,234.95

Project operational costs if not included in activities above		\$ 42,165.43			
Project M&E budget	Evaluation, Reports, consulting services	\$ 119,000.00	50%	\$ 35,980.00	
<b>TOTAL PROJECT BUDGET:</b>	<b>1745,555.86</b>			<b>\$ 1493,385.74</b>	
Indirect support costs (7%):					
		\$ 122,188.91		\$ 104,537.00	
<b>TOTAL PROJECT BUDGET:</b>	<b>1867,744.77</b>			<b>\$ 1597.922.74</b>	



CATEGORIES	PROJECT TOTAL						
	Total Tranche 1 (70%)	Tranche 2 (30%)	Tranche 1 (70%)	Tranche 2 (30%)	Total Tranche 1 UNDP	Total Tranche 2 ACNUR	Amount Recipient Agency
1. Staff and other personnel	\$ 22,869.00	\$ 9,801.00	\$ 17,500.00	\$ 7,500.00	\$ 177,335.08	\$ 76,000.75	\$ 217,704.08
2. Supplies, Commodities,	\$ 2,555.54	\$ 1,095.23	\$ 17,500.00	\$ 7,500.00	\$ 10,018.20	\$ 4,293.52	\$ 30,073.74
3. Equipment, furniture, and fixtures (including depreciation)	\$ 3,990.00	\$ 1,710.00	\$ 45,348.88	\$ 19,435.23	\$ 182,000.00	\$ 78,000.00	\$ 231,338.88
4. Contractual services	\$ 22,970.28	\$ 9,844.40	\$ 49,003.93	\$ 21,001.68	\$ 407,423.49	\$ 174,610.07	\$ 479,397.69
5. Travel	\$ -	\$ -	\$ 9,698.60	\$ 4,156.54	\$ 80,500.00	\$ 34,500.00	\$ 90,198.60
6. Transfers and grants to counterpart	\$ -	\$ -	\$ -	\$ -	\$ 203,700.00	\$ 87,300.00	\$ 291,000.00
7. General operating and other	\$ 156,961.00	\$ 67,269.00	\$ 24,500.00	\$ 10,500.00	\$ 52,604.37	\$ 22,544.73	\$ 234,065.37
8. Sub-Total Project Costs	\$ 209,345.82	\$ 89,719.64	\$ 163,551.40	\$ 70,093.46	\$ 1113,581.14	\$ 477,249.06	\$ 1486,478.36
9. Direct Costs	\$ 14,654.19	\$ 6,280.37	\$ 11,448.60	\$ 4,906.54	\$ 77,950.68	\$ 33,407.43	\$ 104,053.46
10. Indirect Support Costs (must be 7%)	\$ 14,654.19	\$ 6,280.37	\$ 11,448.60	\$ 4,906.54	\$ 77,950.68	\$ 33,407.43	\$ 44,594.34
TOTAL	\$224,000.00	\$96,000.00	\$ 175,000.00	\$ 75,000.00	\$ 1191,531.82	\$510,656.49	\$1590,531.82
						\$681,656.49	\$2272,188.31

Note: If this is a budget revision, insert extra columns to show budget changes.

Table 2 - PBF project budget by UN cost category



## Annex B. Acronyms

**ANSP- National Academy for Public Safety**

**CNSCC- National Council for Citizen Security and Coexistence**

**CONMIGRANTES- National Council for the Migrant Person and their Families**

**DAMI- Directorate for Migrant Attention**

**DGME- General Directorate for Migration and Foreign Affairs**

**DAV- Division of the Ministry of Justice and Public Safety for the Attention of Victims**

**GOES- Government of El Salvador**

**PDDH- Ombudsman Office**

**PDI- Police Investigations Department of Chile**

**PGR- Attorney General's Office**

**PNC- National Civilian Police**

**MJSP- Ministry of Justice and Public Safety**

**MoFA- Ministry of Foreign Affairs**

**OLAV- Local Offices for the Attention of Victims**

**ONG- Non Governmental Organization**

**USAID- Agencia de los Estados Unidos para el Desarrollo Internacional**

### Annex C. Complete Indicator Based Performance Assessment

	Performance Indicators	Indicator Baseline	End of Project Indicator Target	Current Indicator Progress	Variance/Delay (if any)	Adjustment of target (if any)
<b>Outcome 1.</b> Strengthened institutional mechanisms for protection and assistance to victims	<b>Indicator 1.1</b> Variation rate of cases attended by the responsible institutions that assist victims of violence with respect to the year 2016	4,000 people attended in the Local Offices for Assisting Victims during 2017.	5,000 people attended in OLAVs during 2018	The General Prosecutor's Offices attended 2,015 cases	The amount of cases/people attended in OLAVs has increased since last year. More cases are being redirected to these offices now that they are functioning in a more adequate manner and more OLAVs has been opened since 2017 to date. With the new offices, more cases can be registered and assisted.	
<b>Output 1.1</b> Installed and equipped institutional spaces for assistance to victims of violence that comply with the criteria of the differential and gender approach and which respect the principles of dignity and confidentiality	<b>Indicator 1.1.1</b> Number of Local Offices for Assisting Victims (OLAVs) that have proper spaces that guarantee the confidentiality during the attention process.	15 OLAVs have been established in 2017	A total of 11 OLAVs have been strengthened with IT equipment, furniture, and materials to guarantee the confidentiality during the attention process.	Target was reached and surpassed in November 2017.		
<b>Output 1.2</b> Diagnosis and recommendation on the creation of a National Registry System to improve the services of identification, documentation and	<b>Indicator 1.2.1</b> and Diagnosis and recommendation on the creation of a National Registry System for violence victims.	There is no national system for registering victims of violence.	1 Recommendation of a National Registry System for victims of violence.	On track. There is the hiring of a consulting company to carry out a computer technical review of the information systems. To date they have presented a complete document with		

reference of victims' cases disaggregated by age and sex.			the analysis of the technical specifications of each of the registration systems.
<b>Output 1.3</b> Strengthen registration systems with which currently have protection institutions, to improve the identification services, documentation and reference of victims' cases.	<b>Indicator 1.3.1</b> Number of Register System of the Institutions responsible for protection against violence and assistance, strengthened and updated	State institutions do not hold updated tools for identifying, registering and managing victims cases.	Creation and implementation of System for registering cases of children and adolescent's victims of violence operating in the Attorney General's Office. Creation and implementation of the Computer Module for the registration of cases of victims of violence integrated into Ombudsman System.
<b>Outcome 2.</b> Strengthen institutional mechanisms for assistance and reintegration for the returnee population	<b>Indicator 2.1</b> Percentage of returnees who receive assistance services at the reception center, disaggregated by gender and age	52,853 returnees in 2016	40% of the returnee population receives assistance
	<b>Indicator 2.2</b> Percentage change of returnees who use the returnee Information centers of those who used the center in 2016	2,060 returnees assisted at returnee information center in 2016	20% increase (2,472)
<b>Output 2.1</b> Designed and implemented economic reintegration with Psychosocial assistance program for	<b>Indicator 2.1.1</b> Number of returnees with vulnerabilities that complete the entrepreneurship training and psychosocial program	Pilot project of 70 returnees, 50% women.	66 returnees completed the entrepreneurship course successfully (10 women, 56 men). They achieved the required scores to obtain venture funds for their business ideas.

vulnerable returnees, prioritizing women.	returnees implemented with FISDL beneficiaries)	co- implemented with FISDL beneficiaries)		
	No base line	70% of the beneficiaries have a positive perception of the program		This indicator has been added to measure reintegration. It is a new monitoring tool developed by IOM this year.
Indicator 2.1.2 Perception of success of the entrepreneurship program				
Output 2.2 Strengthened and equipped institutional spaces for assistance to returnees with specific needs (based on age, gender, etc.) that uphold and respect principles of dignity and confidentiality.	Indicator 2.2.1 Number of physical spaces for assistance to returnees improved to guarantee confidentiality and reintegration	Three out of the five returnee information centers exist and have adequate space to provide assistance and	The construction company that will do the remodelling has been hired and the work has started.	The GoES had initially prioritized the strengthening of a returnee information center in Santa Ana, but they have not found a space to do so. As such, the returnee information center in San Salvador will be equipped and a specific area for women returnees will be created.
Output 2.3 Protocol for the assistance to returnees, that takes into consideration specific needs according to age and gender, is developed and implemented.	Indicator 2.3.1 Approved protocol In accordance with legislation for reception, assistance and referrals to the returnee population, (prioritizing women and LGBTI) for the institutions that form part of the reception process	Initial document for the El Salvador is your Home program.	CONMIGRANTES has a validated, interinstitutional protocol for reception, assistance and referral	2 workshops to work and validate the protocol were completed with GoES agencies. Protocol draft is being reviewed by heads of agencies.
Indicator 2.3.2 Development of a strategy to institutionalize the protocol with members of CONMIGRANTES	Strategy does not exist.	CONMIGRANTES has a (1) strategy to institutionalize the protocol with its members.	No progress to date	The strategy will be based on the finalized protocol.

<b>Outcome 3.</b> <b>Strengthened institutional capacities for the fulfilment of internal and external control functions of Security and Justice institutions</b>	<b>Indicator 3.1</b> Percentage of Citizens who trust in the National Civilian Police	In the year of 2016- 25.8%	18%	14.1%	<p>The measurement is from January to May 2018. The complete year data will be available until January 2019. However, this year several cases (<a href="https://www.laprensagrafica.com/el-salvador/Arrestan-a-oficial-por-asesinato-de-la-agente-Carla-Ayala-2018-11-10-0017.html">https://www.laprensagrafica.com/el-salvador/Arrestan-a-oficial-por-asesinato-de-la-agente-Carla-Ayala-2018-11-10-0017.html</a>) have been brought to the public eye that centre on internal and external police controls, that can explain why the indicator percentage is lower.</p>
	<b>Indicator 3.2</b> Number of citizens' complaints on abuses committed by the PNC.	In the year 2016 there were 329	300	N/A	
	<b>Indicator 3.3</b> Number of complaints received on alleged human rights violations committed by the PNC	In the year 2016 there were 729 complaints	800	N/A	
<b>Output 3.1</b> <b>Improved investigative processes of the internal control units of the National Civil Police (PNC), including special measures for misconduct related to</b>	<b>Indicator 3.1.1</b> Protocols and guidelines produced	No indicator base line exists for this target	5 protocols and/or guidelines produced	Protocols are being developed hand in hand with the implementation of the system that includes disciplinary procedures and police agents'.	

<p><b>sexual harassment, sexual exploitation, domestic violence cases, gender violence, and sexual abuse.</b></p> <p><b>Indicator 3.1.2</b> <b>Number of PNC agents from the internal control units, trained on criminal and control investigation and human rights</b></p>	<p>No indicator exists for this target.</p>	<p>A total of 2 courses have been taught by the PDI, through in persona and online modalities. 109 agents (18 women and 91 men) have participated. These courses have been on subjects as investigations, gender crimes, and human rights.</p>
<p><b>Output 3.2</b> <b>Improved Inter-agency coordination and updated procedures for the effective operation of internal and external controls (PNC, MJSP (GSP, PDDH, FGR, PGR) of security and justice institutions according to international human rights standards</b></p>	<p><b>Indicator 3.2.1</b> <b>Information system for the support of the internal control system of the PNC, based on the rationalization of the process, that allows efficiency, generation of statistics and information for decision making</b></p>	<p>The system is ongoing in its trial period. Users have already been trained on its use. The system includes sections on disciplinary procedures and police agents records. The testing period will end with the launching of the system in December.</p>
	<p><b>Indicator 3.2.2</b> <b>Number of public officials from the internal and external control institutions trained in subjects related to Administrative Law and Disciplinary Procedures</b></p>	<p>A total of 138 public officials (53 women and 85 men) have earned their diplomas on Administrative Laws and Disciplinary Procedures. The project partnered with one prominent university to teach Disciplinary Procedures (78 officials have graduated one more course is still being taught) and with the only institution in the country</p>

				that specialized in Administrative Laws (60 officials graduated).
<i>Indicator 3.2.3</i> <b>Number of physical spaces improved for the implementation of the internal control processes (equipment, furniture and physical remodeling)</b>	No indicator base line	<b>5 physical spaces improved</b>	The five offices have been improved with equipment for the Internal and External Control System, these are: Ministry of Justice, Police Academy, Police Records, General Inspectors' Office, Disciplinary Tribunals. The Police Records and the Police Academy offices have been remodeled.	After developing the plan for the installation of the internal and external control system, the project noticed the need of improving and give equipment to a total of 5 institutions that will be responsible for uploading information on the system.
<i>Indicator 3.2.4</i> <b>Number of forums and activities of good practices exchanges on subject related to internal control, criminal investigations and human rights</b>	No Indicator base line	<b>5 activities developed</b>	Four activities have taken place:	<ol style="list-style-type: none"> <li>1- Forum "Women, Peace and Security" took place. More than 200 employees and other relevant actors pertaining to the control institutions attended.</li> <li>2- International Day of Peace, with a theater play that reflected the issues of a society post war.</li> <li>3- Security Week, where the project participated on Day 3, which main theme was Internal Controls and Human Rights.</li> </ol>

			4- Workshop for Journalists on issues regarding Women Violence on November 6.
<i>Output 3.3</i> Reviewed and updated police training regulations of the National Public Security Academy (ANSP), including mechanisms for the prevention and detection of disciplinary offences with gender and human rights approaches	<i>Indicator 3.3.1</i> Revised and improved regulations and instructions manuals	No Indicator base line	2 protocols or manuals have been revised
	<i>Indicator 3.3.2</i> Number of officials trained in initial police formation	No Indicator base line	35 ANSP Officials trained
<i>Output 3.4</i> Strengthened capacities of the Working Group on Police Actions and Human Rights.	<i>Indicator 3.4.1</i> Number strengthened organizations documenting cases and situations of human rights violations	There is a Working Group on Police Actions and Human Rights, established In 2017 by the Ministry of Justice, CSO's where participate.	7 organizations strengthened in documenting and situations of human rights violations
	<i>Indicator 3.4.2</i> Number of knowledge products designed to promote human rights and to guide the evaluation of the police activity.	There is a Working Group on Police Actions and Human Rights, established In 2017 by the Ministry of Justice, CSO's where participate.	3 Knowledge products have been designed to promote respect for human rights and to guide the evaluation process of the police activity.
			13 meetings have been held with the participation of the seven organizations from CSOs members of the Working Group on Police Actions and Human Rights. During these meetings, 6 Government institutions have also participated
			Three knowledge products have been designed and approved: 1- Design and strategy for the police control campaign. 2- Indicators to establish police controls. 3- Video where the citizens tell their

	<i>Indicator 3.5.1</i> Number agreements derived from the nationwide dialogue to overcome development gaps.	No indicator base line	At least agreements derived from the dialogue implemented	Two agreements have been signed with all the political parties represented in the Legislative Assembly:	story on police abuse
<i>Output 3.5</i> Supported process of dialogue for the search of nationwide agreements to overcome development gaps.			<p>1- Letter of Agreement for the design of the process to generate national agreements.</p> <p>2- Letter of Understanding to install the process of Political Dialogue for the generation of agreements in El Salvador.</p> <p>With the last agreement, 5 discussion groups have been formed on the issues of:</p> <ul style="list-style-type: none"> <li>• Strengthening the democratic system.</li> <li>• Public Security for Citizen Coexistence.</li> <li>• Economic growth, social development and public finances.</li> <li>• Education for productivity, tolerance and citizenship.</li> <li>• Public health, with dignity, wholesome, and universal</li> </ul>		

## Annex D. Photographs of the activities

## **Outcome 1: Strengthened institutional mechanisms for protection and assistance to victims**

## Management Systems

Catalogos						
Listado de Expedientes						
	ID	Numero Caso	Principal	Usuario Creacion	Fecha Creacion	Acciones
	1	C/0002	Osman Manuel Guardado Rivera	osman.guardado	2017-11-24 13:36:00	
	3	C/0003	Osman Manuel Guardado Rivera	osman.guardado	2017-11-24 13:56:03	
	4	C/0004	Osman Manuel Guardado Rivera	osman.guardado	2017-11-24 19:55:51	
	5	C/0005	Osman Manuel Guardado Rivera	osman.guardado	2017-11-24 19:55:51	
	12	C/00012	KrysCia Jennifer Rubaldo Marmolejo	osman.guardado	2017-11-27 10:31:00	

## ***Information management system on "Forced displacement and migrants "use by the Ombudsman Office. Picture of the main view of the system.***

Crear > Relaciones >

Teléfonos Expedientes Personas F11 para salir de la pantalla completa

Convertir Persona | Send email | Print | A continuación

1 de 29 < > Imprimir

Rolando Paul Cornejo Duran

Nombre: Rolando Cornejo Duran

Apellido: Cornejo Duran

DNI: 62145189

Sexo: Hombre

Nacionalidad: Argentina

Status: Auxiliar Jurídico

seguir

Añadir otro

Detalles de persona:

Nombre: Rolando Cornejo Duran

Apellido: Cornejo Duran

DNI: 62145189

Sexo: Hombre

Nationalidad: Argentina

Primary address:

Dirección: Prolongación de La 75 Ave Norte Montecarlo Poniente

Ciudad: Santiago

Estado: San Juan

Postal Code: 4000

Other address:

Dirección: Prolongación de La 75 Ave Norte Montecarlo Poniente

Ciudad: Santiago

Estado: San Juan

Postal Code: 4000

**National System for Children and Adolescents (SINNA).**  
**Information management system that registers cases of children and adolescent victims of violence installed**  
**and operating in the General Attorney's Office.**

Socialization event of "Inter-institutional coordination roadmap for comprehensive care and protection of victims of internal mobility due to violence"

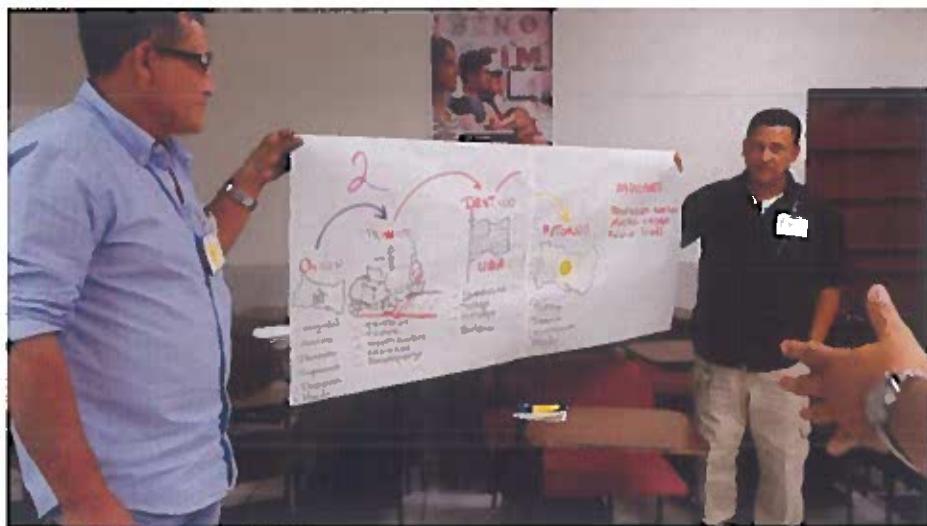


Workshops for strengthening knowledge capacities of officials present at the OLAVs to implement the Roadmap for Cases of Internal Mobility



**Outcome 2- Strengthen the institutional mechanisms for assistance and reintegration for the returnee population**

Workshops for productive reinsertion and psycho- social attention for returned migrant persons



Joint Peace Program for the Post Conflict Generation  
Annual Report- November 2017- November 2018

Award of venture seed event for returned migrants who participated and completed with excellency the program for productive reinsertion and psycho- social attention.



Joint Peace Program for the Post Conflict Generation  
Annual Report- November 2017- November 2018

**Workshops and discussion sessions for the drafting of the Protocol to Assist Returned Migrant Population**



**Outcome 3- Strengthened institutional capacities for the fulfillment of internal and external control functions of Security and Justice institutions**

**Graduations of the Administrative Law Diploma**



**Graduations of the Disciplinary Procedures Diploma**



Graduation of the course given by the PDI on Investigation Procedures



**Classrooms remodeled in the ANSP**

*Conditions of the classrooms before remodeling*



*Conditions of the classrooms after the remodeling*

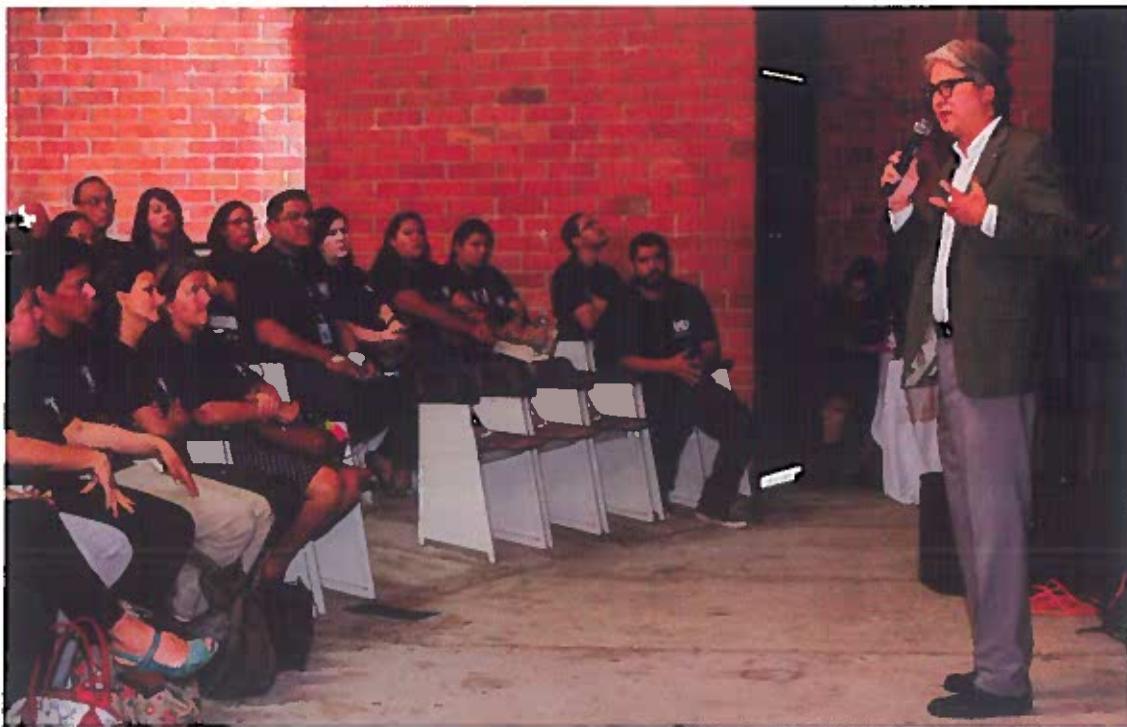
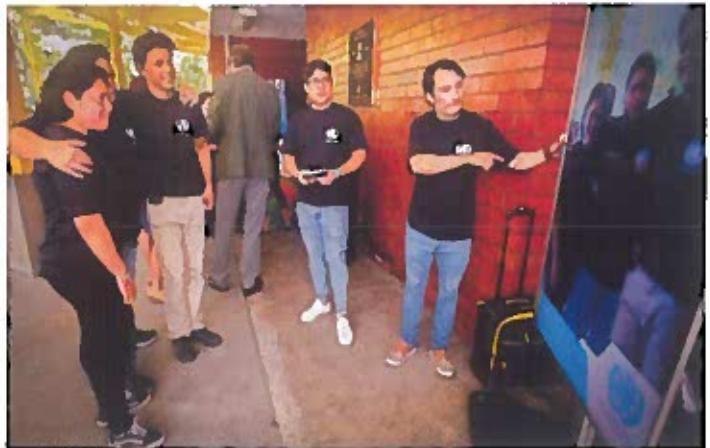


Joint Peace Program for the Post Conflict Generation  
Annual Report- November 2017- November 2018

Workshop for Journalists on issues regarding Women Violence given by the NGO, *Chicas Poderosas*



International Day of Peace Celebration



Theatre play shown for International Day of Peace "*La Canción de Nuestros Días*"



Dialogue process with political parties



## Annex E. Monitoring Reports

#### **1.) Media monitoring**

<http://www.canal12.com.sv/actualidad/entrega-de-capital-semilla-a-emprendedores-retornados-61006>

<https://www.youtube.com/watch?v=9xS2s-oI7f4>

<https://www.youtube.com/watch?v=GdIHWCeYmiQ>

<https://www.eleconomistaamerica.com/politica-eAm/noticias/9431789/10/18/El-Salvador-y-la-ONU-entregan-capital-semilla-por-99000-dolares-a-retornados.html>

<https://www.laprensagrafica.com/elsalvador/Gobierno-entrega-1500-a-deportados-con-miras-al-emprendedurismo-en-El-Salvador-20181004-0047.html>

<http://www.contrapunto.com.sv/politica/gobierno/cancilleria-brinda-1500-dolares-a-deportados-emprendedores/8030>

[http://www.wnenespanol.com/187\\_america-latina/5707842\\_el-salvador-y-la-onu-entregan-capital-semilla-por-99-000-dolares-a-retornados.html](http://www.wnenespanol.com/187_america-latina/5707842_el-salvador-y-la-onu-entregan-capital-semilla-por-99-000-dolares-a-retornados.html)

<https://www.youtube.com/watch?v=J9xMK3o2ScM>

[http://www.sv.undp.org/content/el\\_salvador/es/home/presscenter/articles/2018/04/foro-destaca-rol-e-importancia-de-las-mujeres-en-seguridad--paz-.html](http://www.sv.undp.org/content/el_salvador/es/home/presscenter/articles/2018/04/foro-destaca-rol-e-importancia-de-las-mujeres-en-seguridad--paz-.html)

[http://www.sv.undp.org/content/el\\_salvador/es/home/presscenter/articles/2018/11/chicas-poderosas-capacitan-a-periodistas-en-taller-internacional.html](http://www.sv.undp.org/content/el_salvador/es/home/presscenter/articles/2018/11/chicas-poderosas-capacitan-a-periodistas-en-taller-internacional.html)

[http://www.sv.undp.org/content/el\\_salvador/es/home/presscenter/articles/2018/11/concluye-segunda-edicion-de-diplomado-para-el-fortalecimiento-de.html](http://www.sv.undp.org/content/el_salvador/es/home/presscenter/articles/2018/11/concluye-segunda-edicion-de-diplomado-para-el-fortalecimiento-de.html)

[http://www.sv.undp.org/content/el\\_salvador/es/home/presscenter/articles/2018/09/onu-nombra-a-comisionada-de-la-policia-salvadorena-como-construc.html](http://www.sv.undp.org/content/el_salvador/es/home/presscenter/articles/2018/09/onu-nombra-a-comisionada-de-la-policia-salvadorena-como-construc.html)

[http://www.sv.undp.org/content/el\\_salvador/es/home/presscenter/articles/2018/09/onu-celebra-dia-internacional-de-la-paz.html](http://www.sv.undp.org/content/el_salvador/es/home/presscenter/articles/2018/09/onu-celebra-dia-internacional-de-la-paz.html)

<http://www.eldiariodehoy.com/politica/87619/partidos-apoyados-por-la-onu-buscan-un-acuerdo-de-pais/>

[https://elfaro.net/es/201807/el\\_salvador/22279/Partidos-se-toman-otra-foto-y-prometen-rescatar-acuerdos-de-naci%C3%B3n.htm](https://elfaro.net/es/201807/el_salvador/22279/Partidos-se-toman-otra-foto-y-prometen-rescatar-acuerdos-de-naci%C3%B3n.htm)



## 2.) Field Visits Reports

### a ) Monitoring Report on the remodeling of ANSP classrooms

#### FORMULARIO DE INFORME DE VISITA A TERRENO y REUNIONES DE MONITOREO

##### I. Información básica

Título y numero del proyecto:	<u>Programa Conjunto de Paz Para la Generación Posl Conflicto</u>
Socio en la implementación:	<u>Ministerio de Justicia y Seguridad Pública (MJSP); Ministerio de Relaciones Exteriores (MRRFE).</u>
Fecha y lugar de la reunión	<u>12/ 11/2018, Academia Nacional de Seguridad Publica, Comalapa</u>
Participantes	<u>Cecybell de Ramirez, ANSP, Danilo Salvador, ANSP, Gerardo Caceres, PNUD, Miguel Angel Cruz, Portico Ingenieros</u>

##### II. Objetivo/agenda de la visita

La visita a la Academia Nacional de Seguridad Publica (ANSP), se enmarca Proyecto REMODELACIÓN DE PABELLON DE AULAS "I" EN LA ACADEMIA NACIONAL DE SEGURIDAD PUBLICA (ANSP), EN COMALAPA. El proyecto pretende mejorar las condiciones del aula, y al mismo tiempo, acondicionarla a un estándar adecuado para la realización de actividades de docencia. La remodelación incluye, desmontaje y cambio de las puertas, cielos y ventanas, nuevas instalaciones eléctricas, pintura, instalación de equipos de Aire Acondicionado, entre otros.

El objetivo de la visita es verificar lo estipulado en el contrato CONTRATO: SDC00100920/4756 denominado PROYECTO "REMODELACION DEL PABELLON DE AULAS "I" EN LA ACADEMIA NACIONAL DE SEGURIDAD PUBLICA (ANSP) , EN COMALAPA, suscrito con la empresa PORTICO INGENIEROS S.A. DE C.V. para efectuar la recepción definitiva de la obra de acuerdo a los alcances del contrato antes mencionado

##### III. Hechos ocurridos y observaciones

La supervisión del trabajo de remodelación se realizo en conjunto con La Academia Nacional de Seguridad Pública, a través de la Unidad de Ingeniería, quien nombró a uno de sus miembros como Supervisor de la Obra y estuvo a cargo de la coordinación, control seguimiento, supervisión, revisión, aprobación y recepción de la obra.

En tal sentido este da se realizó en conjunto con el personal de la unidad de ingeniería de la ANSP y personal de la empresa PORTICO INGENIEROS S.A. DE C.V., un recorrido a las instalaciones para verificar el cumplimiento del contrato ya que la empresa manifiesta haber terminado por completo las labores de la remodelación.

##### Los resultados de la visita son:

Se determinó que la empresa PORTICO INGENIEROS S.A. DE C.V. , efectivamente ha realizado el 100% de ejecución de la obra, por lo que se procedió a dar el visto bueno y firmar el acta de recepción definitiva por las partes involucradas, para realizar los trámites administrativos correspondientes.

SIV\_PM\_FVR

IV. Conclusiones

La visita se desarrolló exitosamente según lo planeado, se pudo comprobar que la empresa PORTICO INGENIEROS S.A. DE C.V., efectivamente ha realizado el 100% de ejecución de la obra.

Por lo que puede procederse a realizar la liquidación final del contrato, la cual según lo estipulado en los términos de referencia se hará después de haber sido completado y aceptado el trabajo y que el supervisor de obra haya omitido el acto de recepción final.

Los representantes de la ANSP manifestaron estar satisfechos con el trabajo realizado, y agradecen a PNUD el apoyo brindado para la realización del mismo.

V. Decisiones tomadas y/o recomendaciones del oficial a cargo del proyecto

La empresa PORTICO INGENIEROS S.A. DE C.V procederá a realizar La liquidación final del Contrato, se recomienda realizar un acto para inaugurar de manera oficial el PABELLON DE AULAS 1 EN LA ACADEMIA NACIONAL DE SEGURIDAD PUBLICA (ANSP). EN COMALAPA, en el marco de la formación continua que se desarrolla a través de la Cooperación de la Policía de Investigaciones de Chile (PDI).

Reporte realizado por:

Germán E. Cáceres

Cargo:

Asistente Administrativo

Firma:

G. Cáceres

b) Monitoring Report on the OLAVs

Ampliar (Ctrl+0)



## Monitoreo de Oficinas Locales de Atención a Víctimas (OLAV)

### Objetivo:

Bajo el marco del Eje 4 del Plan El Salvador Seguro PESS, El Salvador ha venido fortaleciendo las estructuras institucionales de apoyo y atención a las víctimas a través de diversos servicios y programas desarrollados por instituciones gubernamentales. Entre ellos se destaca la creación de Oficinas Locales de Atención a Víctimas (OLAV) en varios de los municipios priorizados del PESS, donde se brindan servicios a las víctimas de manera gratuita y confidencial, incluyendo asistencia jurídica, psicológica y social.

En el año 2017 la operación de ACNUR incrementó sus actividades en El Salvador y firmó una Carta de Entendimiento con el Ministerio de Justicia y Seguridad Pública. Dicha carta se enfoca particularmente en personas víctimas de la violencia, con necesidades de protección específicas, tales como víctimas de desplazamiento interno, y personas retornadas con necesidades de protección, con especial atención a la protección de mujeres, niñas, niños y adolescentes, víctimas de abuso, trata, tráfico, adultos mayores y población LGBTI.

El marco de cooperación ha dado lugar al establecimiento de objetivos comunes en los cuales se destaca el fortalecimiento a la Dirección de Atención a Víctimas específicamente dirigido a la instalación de 11 Oficinas Locales de Atención a Víctimas (OLAV), así como también el desarrollo una Hoja de ruta de coordinación interinstitucional para atención y protección integral de las víctimas de movilidad interna a causa de la violencia que incluye un mecanismo referencia y atención. Los esfuerzos realizados están siendo complementados con la socialización de la ruta desarrollada, acompañada de fortalecimiento técnico de capacidades del personal Jurídico y psicológico que brinda la atención y protección a víctimas.

Oficina Local de Atención: Soyapango

PARTE I. GENERALES	
1. Fecha: 30/08/18	2. OLAV: Soyapango
3. Encuesta realizada por: Gabriela Sánchez	
4. Sexo del entrevistado: <input checked="" type="checkbox"/> F <input type="checkbox"/> M	5. Edad: <input type="checkbox"/> 0-25 <input type="checkbox"/> 25-50 <input type="checkbox"/> 50 o más
7. Cargo del entrevistado: <input checked="" type="checkbox"/> Personal	8. Tiempo en el cargo:
9. ¿Cuántas personas están designadas a esta OLAV? <input checked="" type="checkbox"/> 2	10. Teléfono de OLAV: S/
11. Cuenta con Internet:	12. Correo electrónico:
13. Valoración de la infraestructura: <input checked="" type="checkbox"/> Buena <input type="checkbox"/> Regular <input type="checkbox"/> Malo	14. Horario de atención a los usuarios en OLAV: 8 - 4

### PARTE II. PERSONAS ASISTIDAS EN OLAV



15. Principal flujo de atención en OLAV ¿Qué perfiles de personas reciben atención con mayor frecuencia (víctimas de violencias sexuales, desplazadas internas, etc.)?	
<i>Víctimas intrafamiliar, violencia infantil, adultos mayores, violencia a mujeres y personas discapacitadas.</i>	
16. ¿La OLAV se traslada hacia comunidades?	
<i>Viven en grupos, CD o la mesa 6. Viven en escuelas, No dan seguimiento en comunidades.</i>	
17. Estimado de la cantidad de personas que reciben alguna clase de atención	
a. # Diario	
b. # Mensual	
c. # Anual (2018)	<i>200 a la fecha</i>
18. ¿Qué servicios ofrece esta OLAV?	
<i>Asistencia psicológica.</i>	
19. ¿Qué procedimientos sigue en casos de identificación de grupos con necesidades específicas de protección? (Personas discapacitadas, mujeres embarazadas, personas indígenas, población LGBTL, NNA no acompañados o separados, etc.).	
<i>Servicio DINA, DNI, DNP, DIA, CAM</i>	
20. ¿Cuenta con mapeo de actores a nivel local?	
<i>Participan con la mesa 6. Tienen coordinación, se reúnen 1 vez al mes.</i>	

#### PARTE III. OBSERVACIÓN DIRECTA

Objetivos: Verificar en OLAVs aspectos y prácticas implementadas en atención a persona desplazadas internas, así como obtener información sobre vulneraciones a derechos humanos.

		SI	NO
1	¿Existen afiches, volantes, guías u otro material relativos a los derechos de las víctimas?	X	
2	¿Funcionarios de la OLAV cuentan con capacitación sobre principios rectores, identificación, documentación y referencia de casos, conocimiento de la hoja de ruta, etc.?	X	
3	¿Cuentan con formularios para la toma de información y referencia de casos?	X	



4	¿Dispone la OLAV con información, números telefónicos de instancias u organizaciones en las que se pueda interponer queja o denuncia por abusos arbitrariades o malos tratos realizados por funcionarios públicos?	
5	¿Existen afiches, volantes, guías u otro material relativos a los derechos de las víctimas de violencia?	X
6	¿Cuenta la OLAV con información, números telefónicos de Instancia u organización a la que pueda comunicarse la persona referida en caso de ser necesario?	X
7	¿Se brinda asistencia humanitaria en la OLAV?	X
8	¿Se cuenta con un registro de la asistencia humanitaria brindada?	X
9	¿La OLAV cuenta con espacio confidencial para entrevistas de enfoque diferenciado?	X
10	¿La OLAV es accesible para la población?	X

Observaciones

- 1. Inicio el 15 de enero 2017.
- 2. Se brinda seguimiento a los casos. Tienen casos a empresas y funcionarios.
- 3. Haciendo en lugar segura. No cuentan con transporte.
- 4. Se atienden a la Ciudad Mujer.
- 5. OLAV cuenta en su anexo 12 albergue.
- 6. Los casos se desplazamiento pero no poca demanda.
- 7. Ausencia de informe temporal.
- 8. No tienen a cargo reuniones. 12 suscripción voluntaria de Partido de Víctimas.
- 9. Falta de espacio.
- 10. Contar con boleto chico para otros resultados. Bono destinado a 1125.
- 11. Cuenta con tarjeta de inscripción en cada.
- 12. Muchas gracias.
- 13. Cuentan con una muestra única en excel.
- 14. Asisten muchos juzgados.
- 15. Que se cree nuevamente el Observatorio metropolitano. Coordinador.
- 16. Imprimir certificados de talleres.

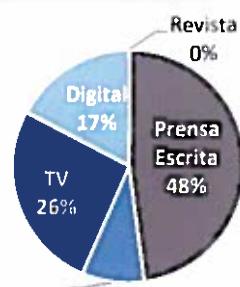
### 3.) Workshops evaluations

#### Evaluación Taller "Cobertura Periodística sobre la Violencia contra las Mujeres: Visualización de Datos"

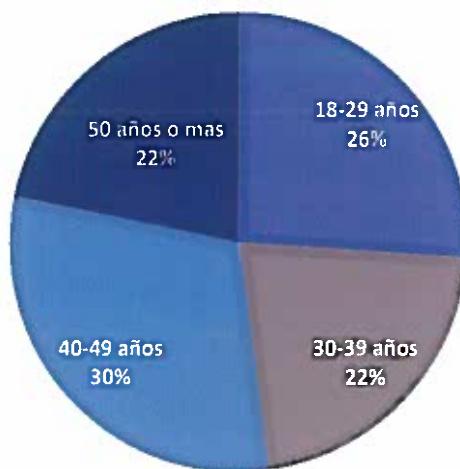
El taller de "Cobertura Periodística sobre la Violencia contra las Mujeres: Visualización de Datos" tenía como objetivo principal retar a profesionales del periodismo a mirar con lentes distintos en los que vivimos explorando nuevas formas de comunicar, cuestionando y dando voz a aquellos que normalmente tienen acceso limitado a medios , rompiendo la construcción de estereotipos e incluyendo la perspectiva de género a través de datos y herramientas innovadoras que le permitan renovar su práctica de producción, elaboración y emisión de noticias. Esta actividad se enmarca en las actividades preparatorias del día Internacional para Eliminar la Violencia contra las Mujeres, que se celebra el 25 de noviembre.

A este taller asistieron un total de 38 personas, de ellas, 27 eran del medio periodísticos. De los asistentes, solo 23 completaron la evaluación. A continuación, se presentan los resultados.

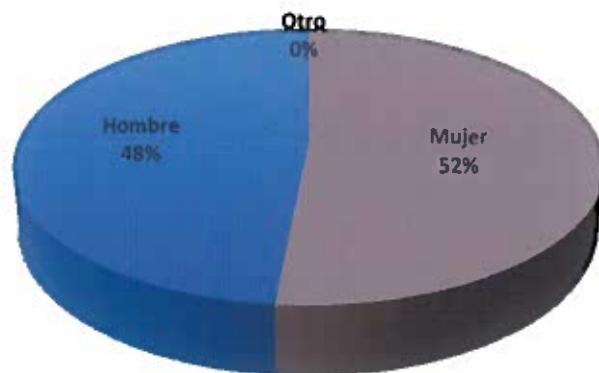
##### 1. Tipo de medio de comunicación en el que labora:



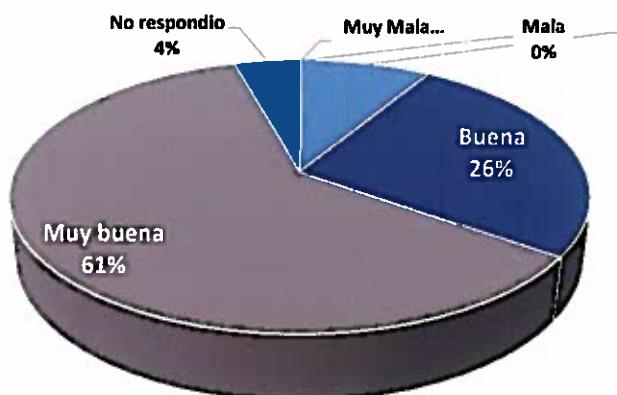
##### 2. Edad:



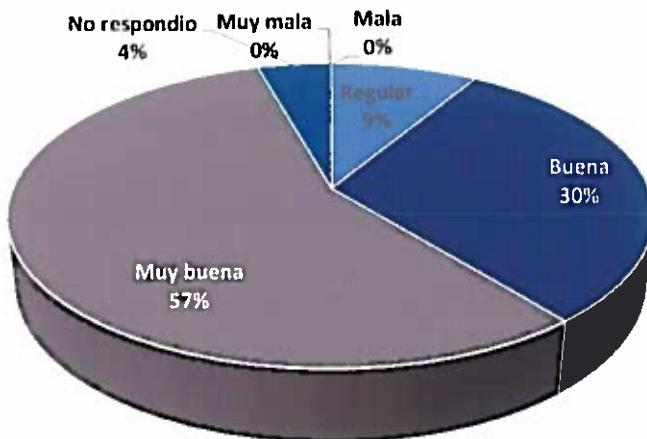
3. Género:



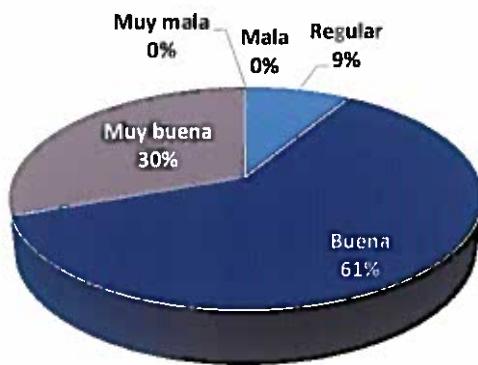
4. ¿Cómo evalúa la calidad del contenido impartido en este taller?



5. ¿Cómo evalúa la calidad del dominio de temas por parte de los expositores?



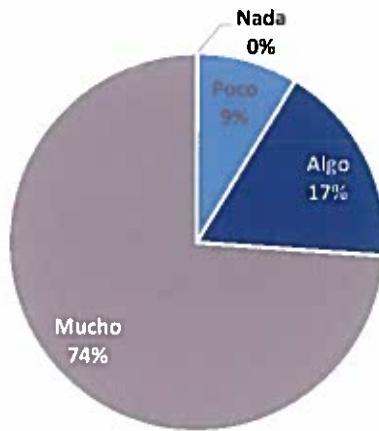
6. ¿Cómo evalúa la calidad de la dinámica e interacción a lo largo del taller?



7. ¿Qué tan útiles le serán los conceptos y conocimientos expuestos en el taller?



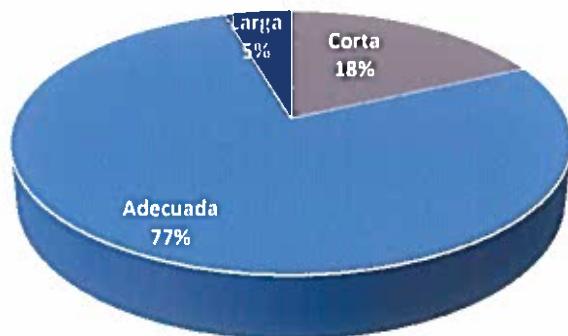
**8. ¿Hasta qué punto diría que el taller le ha ayudado a identificar mejor los retos y del país?**



**9. ¿Para cuál o cuáles áreas de cobertura periodísticas podrían ser de utilidad las temáticas cubiertas?**



10. ¿La duración del taller fue?



11. ¿Qué tema o área le pareció más relevante del taller?

- Estadísticas y diseño de contenido
- Elementos visuales y trabajo en redes
- El tema de violencia contra la mujer y como visualizar el tema
- Uso de nuevos recursos para contar historias
- La fusión de datos en la región
- Contar historias detrás de la víctima
- Situación de la mujer en Centro América
- Recursos audiovisuales

12. ¿En qué otros temas le interesarían que se le brinde capacitación a periodistas?

ambiente  
políticos  
LGBTI inclusividad  
niñez  
migración  
**Derechos**  
refugiados  
soberanía  
leyes

#### 4.) OLAVs Report

Data of the cases attended in the Central Office of the DAV and in the 18 OLAVS<sup>1</sup> from January to October 2018

No.	DAV/OLAV	Department	No. of People Assisted	Psicological	Cases Attended Judicial	Social	Total Cases Attended
1	DAV *	San Salvador	165	44	119	94	257
2	OLAV_Ahuachapán *	Ahuachapán	497	191	257	73	521
3	OLAV_Chalchuapa*	Santa Ana	510	261	269	71	601
4	OLAV_Cojutepeque *	Cuscatlán	185	128	78	65	271
5	OLAV_HN_de_La_Mujer	San Salvador	165	66	142	32	240
6	OLAV_HN_de_SantaAna	Santa Ana	326	0	326	20	346
7	OLAV_HN_de_Usulután	Usulután	269	0	268	38	306
8	OLAV_HN_Jiquilisco *	Usulután	207	30	176	82	288
9	OLAV_HN_Psiquiatrico	San Salvador	174	0	172	5	177
10	OLAV_HN_SanMiguel	San Miguel	239	42	206	77	325
11	OLAV_HN_Zacamil	San Salvador	270	0	267	48	315
12	OLAV_HN_Rosales	San Salvador	82	82	6	16	104
13	OLAV_Jibasco *	Cabañas	698	431	267	5	703
14	OLAV_Jiquilisco	Usulután	196	161	81	27	269
15	OLAV_La_Chacra*	San Salvador	483	200	330	59	589
16	OLAV_Oloculta*	La Paz	372	255	133	38	426
17	OLAV_San Vicente	San Vicente	912	792	295	51	1138
18	OLAV_Sonsonate	Sonsonate	211	135	166	11	312
19	OLAV_Soyapango*	San Salvador	254	127	139	23	289
20	OLAV_Zacatecoluca *	La Paz	177	122	47	32	201
	<b>TOTAL</b>		<b>6392</b>	<b>3067</b>	<b>3744</b>	<b>867</b>	<b>7678</b>

\*OLAVS that have been strengthened through equipment and workshops from the Program

<sup>1</sup> Based on the data received by the Ministry of Justice and Public Security, Directorate for Victim Services (DAV)

## Annex F. Project Board Minutes

### REUNIÓN DE COMITÉ TÉCNICO GERENCIAL

1<sup>o</sup> Reunión/ 13 de febrero de 2018

#### I. Asistentes

- |   |   |
|---|---|
| 1. Christian Salazar Volkmann, Naciones Unidas El Salvador                      | 12. Tania Camila Rosa, RREE   |
| 2. Mónica Merino, Programa de las Naciones Unidas para el Desarrollo (PNUD)     | 13. Jorge Pereza, Organización Internacional para las Migraciones (OIM)                   |
| 3. Carlos Castaneda, Ministerio de Relaciones Exteriores de El Salvador (MRREE) | 14. Víctor García, OIM  |
| 4. Antonio Morales, Secretaría de Gobernabilidad (SEGOB)                        | 15. Elisa Carlaccini, Alto Comisionado de las Naciones Unidas para los Refugiados (ACNUR) |
| 5. Laura Rivera, PNUD   | 16. Gabriela Suárez, ACNUR  |
| 6. Marta Drago, PNUD  | 17. Sergio Aguiñada, Oficina del Coordinador Residente                                    |
| 7. Daniella Olivares, PNUD  | 18. Tamara Quintanilla, Ministerio de Justicia y Seguridad Pública (MJSP)                 |
| 8. Katya Castillo, SEGOB  | 19. Silma Escalante, MJSP   |
| 9. Ana Solórzano, Dirección General de Migración y Extranjería (DGME)           | 20. Fátima Ortiz, MJSP  |
| 10. Elba Escobar, RREE  | 21. Leonor Selva, Departamento de Asuntos Políticos (DPA)                                 |
| 11. Wilber Alfaro, RREE   |   |

#### II. Agenda

Fecha: 13 de febrero de 2018

Lugar: Auditorio Edificio Naciones Unidas, Santa Elena

Hora: 11:30 am

- |               |   |
|---------------|---|
| 11:30 – 11:35 | Palabras de Bienvenida Sr. Christian Salazar Volkmann |
| 11:35 – 11:40 | Palabras de Bienvenida Sr. Carlos Castaneda           |
| 11:40 - 12:00 | Presentación de Avances                               |
| 12:00 – 12:15 | Intercambio acerca de los avances durante el año 2017 |
| 12:15 – 12:35 | Presentación del Plan de Trabajo                      |
| 12:35 – 01:00 | Preguntas y Respuestas                                |

01:00 – 01:15      Acuerdos Generales

01:15 – 01:30      Cierre

### III. Resumen de la sesión

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1. Palabras de Bienvenida del Sr. Christian Salazar Wolkman
2. Palabras de Bienvenida del Sr. Viceministro Carlos Castaneda
3. Palabras de bienvenida del Subsecretario Antonio Morales
4. Presentación de avances
5. Intercambio acerca de los avances durante al año 2017

- Se presentan los avances de cada agencia en la ejecución de su componente
- Tania Camila Rosa, del Ministerio de Relaciones Exteriores (MRREE) consulto sobre el tema de ventanilla de atención a mujeres; esto no estaba en el proyecto. Menciono que hay dificultades que no se han podido superar en tema de mujeres migrantes, debido a la peculiaridad de su condición. Como se va a abordar esta atención específica. En la fase 2 del PBF, está como contraparte el ISDEMU, que en esta fase no se involucra.
  - Victor García, OIM aclaró que inicialmente se había pactado que se iban a intervenir las ventanillas de Chalatenango y San Salvador, a medida que se adelantaba la ejecución del proyecto, se han dado dificultades y por lo tanto, se acordó cambiar los lugares de intervención del programa en las ventanillas, una en Santa Ana y una diferenciada en San Salvador. Construir ventanillas diferenciadas por género es un punto que se quiere abordar.
  - Jorge Peraza, OIM mencionó que es un enfoque de género que se está tratando de integrar en el proyecto.
  - Eliza Carlaccini, ACNUR, dijo que el proyecto ha permitido responder de manera adecuada y especializada a las necesidades de aquellas porciones de la población que más tienen dificultades para acceder a los servicios. Se han diseñado protocolos de atención, registros específicos para las instituciones. Se da una respuesta adecuada y diferenciada a las víctimas de la violencia.
  - Fátima Ortiz del MRREE hizo referencia a la Mesa de Actuaciones policiales, donde se presentaron un día anterior, los avances del Programa Conjunto de Paz para Generación Post Conflicto.
  - Elba Escobar del MRREE, consulto si en los otros componentes del programa también hay articulación con otros socios.
  - Tamara Quintanilla del MJSP respondió que actualmente se está coordinando con otras agencias de cooperación que operan en el mismo marco, para que no se dupliquen esfuerzos, así como el contar con cooperación Sur Sur con Chile y su Policía de Investigación.
  - Ana Solórzano de la DGME recalco el tema que aborda el proyecto constituye una deuda que teníamos que saldar con nuestra población, consolidando la coordinación

interinstitucional y sumando las nuevas instituciones que se están incorporando en el proceso.

- Wilber Alfaro del MRREE menciono que la presencia de otros actores es fundamental para mejorar. Además, aclaró que Quezaltepeque ya no sería unos de los municipios a intervenir con el programa piloto de reintegración económico, sino que Cuscatancingo.

**6. Presentación del plan de trabajo**

Se presenta el plan de trabajo elaborado por las Agencias para el año 2018.

**7. Preguntas y respuestas**

- Jorge Peraza de la OIM menciono que, en el año 2017, las actividades se concentraron en programación y de juntar a las diversas instituciones, por eso el porcentaje ejecutado en 2017 no es muy alto.
- Victor García de la OIM aclaró lo referente al tema de cambio en los municipios priorizados para el programa piloto de reinserción de personas migrantes retornadas adultas. Dijo que, a solicitud del Ministerio de Relaciones Exteriores, hace dos semanas se agregó el municipio de Cuscatancingo. Esta fue una decisión estratégica ya que es un municipio más cercano. Ya hay 50 personas inscritas, de las cuales 15 son mujeres.
- Tania Camila Rosa del MRREE, en referencia a los Controles Internos y Externos en la Policía, sugirió que, para complementar el trabajo del Mecanismo de Coordinación Interinstitucional para el fortalecimiento de los Controles Internos de las instituciones de seguridad, se podría abordar este punto en el marco del Consejo Nacional de Seguridad Ciudadana y Convivencia (CNSCC). Lo que le da vida al Mecanismo son las acciones que cada actor hace. Como miembro del comité técnico, solicito que se pueda convocar una nueva sesión del Mecanismo en la brevedad posible y sugirió la realización de un protocolo que aclarara la relación entre el Mecanismo y el CNSCC.
- Silma Escalante del MJSP dijo que, en la mesa de actuaciones policiales, se reportó en la reunión de ayer que el año 2017 se capacitaron casi 300 personas, en el marco del Manual de Uso de la Fuerza.

Se sugirió la sistematización los casos, desarrollar talleres en temas de DDHH, creación de indicadores para el avance de contenidos internos.

- Monica Merino, del PNUD menciono que uno de los valores agregado del programa es que hay múltiples instituciones involucradas, eso sin embargo es un tema particular del programa conjunto. Este programa conjunto tiene indicadores basados en resultados. Por lo tanto, se deben mostrar con evidencias las iniciativas innovadoras que vamos a tener en el programa. Existe una gran expectativa de que los países que han accedido al fondo tengan buenos resultados.

**8. Cierre**

**IV. Acuerdos tomados**

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- Aprobado el informe de avances del año 2017;
- Aprobación Plan de Trabajo 2018;
- Se establecerán líneas de acciones y vínculos entre el Consejo Nacional de Seguridad Ciudadana y Convivencia con el Mecanismo de Coordinación de Derechos Humanos de Cancillería y la Mesa de Actuaciones Policiales.

**REUNION DE COMITÉ EJECUTIVO  
DEL PROGRAMA CONJUNTO DE PAZ PARA LA GENERACION POST CONFLICTO Y EL PROYECTO  
TRINACIONAL PARA LA RESILIENCIA Y COHESIÓN SOCIAL EN EL NORTE DE CENTROAMÉRICA.**

Martes 24 de julio 2018

**V. Asistentes**

- |  |   |
|--|---|
| 22. Christian Salazar Volkmann, Coordinador Residente del Sistema de Naciones Unidas | 32. Laura Rivera, Oficial de Programas PNUD   |
| 23. Raúl López, Viceministro de Justicia, MJSP                                       | 33. Victor García, Coordinador de Proyecto, OIM   |
| 24. Mónica Merino, Representante Residente Adjunta, PNUD                             | 34. Jorge Cabrera, Asistente de Programas, ACNUR  |
| 25. Jorge Peraza, Jefe de Misión- El Salvador, Guatemala y Honduras, OIM             | 35. Daniela Osorio, Asistente de Proyecto, OIM  |
| 26. Jorge Alvarez, Oficial de Protección, ACNUR                                      | 36. Michaelle Sermeño, Coordinadora de Proyecto, PNUD   |
| 27. Laura Molina, Colaboradora de Gobernabilidad, SEGOB                              | 37. Daniella Olivares, Especialista de Monitoreo y Evaluación, Programa Conjunto de Paz para la Generación Post Conflicto |
| 28. Andrea Urbina, Jefa de Relaciones Internacionales y Cooperación, ISDEMU          | 38. Nory Morales, Analista de Proyecto, PNUD  |
| 29. Marlene Ayala, Coordinadora de las Unidades de Atención Especializada ISDEMU     | 39. Marta Drago, Oficial Junior de Programas, PNUD  |
| 30. Vanessa Salguero, Asistente de Relaciones Internacionales y Cooperación, ISDEMU  |   |
| 31. Tamara Quintanilla, Jefa de la Unidad de Cooperación, MJSP                       |   |

**VI. Agenda**

Fecha: 24 de junio de 2018

Lugar: Auditorio lado logo, edificio Naciones Unidas

Hora: 09:00 am

09:10 – 09:20 a.m.	Bienvenida <i>Christian Salazar Volkmann</i>
09:20 – 09:45 a.m.	Presentación de avances de enero a julio 2018 del Programa Conjunto de Paz para Generación Post Conflicto <i>Daniella Olivares</i>
09:45 – 10:05 a.m.	Preguntas y comentarios acerca de los avances durante los meses de enero a julio 2018

	Presentación del Plan de Trabajo 2018 y avances realizado de enero a julio 2018 del Proyecto Trinacional para la Resiliencia y Cohesión Social en el Norte de Centroamérica
10:05 – 10:25 a.m.	<i>Daniella Olivares</i>
10:25 – 10:45 a.m.	Preguntas y Respuestas
10:45 – 10:50 a.m.	Acuerdos Generales
10:50 – 11:00	Palabras de Cierre <i>Christian Salazar Volkmann</i>

## VII. Resumen de la sesión

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### 1. Bienvenida

El Coordinador Residente del Sistema de Naciones Unidas, dio la bienvenida y explicó las funciones y los objetivos del Comité Ejecutivo. El señor viceministro López, agregó diciendo que los temas que abarca el proyecto son de interés de todos y no solo de Naciones Unidas y que es importante darle seguimiento y apoyo para asegurar consolidación sostenible de estas temáticas. Recalcó que los más beneficiados por ambos los proyectos son los ciudadanos.

### 2. Avances del Programa Conjunto de Paz para la Generación Post Conflicto de 1 de enero al 15 de julio 2018

La presentación fue conducida por la especialista en Monitoreo y Evaluación del Programa, quien inició referenciando los datos generales del Programa y continuó con la revisión de los avances realizados en cada uno de los resultados.

En el resultado 1, *Fortalecidos los mecanismos institucionales de protección y atención a las víctimas*, el cual está lidera por ACNUR, se mencionó que la mayoría de sus objetivos fueron alcanzados en el año 2017 y se hizo referencia al número de casos atendidos en las Oficinas Locales de Atención a Víctimas (OLAVs) las cuales fueron fortalecidas a través del Programa.

Se mencionó que durante este año 2018 el enfoque principal será la realización de un diagnóstico como primer paso para contar con un Sistema Nacional de Información de Atención a Víctimas para mejorar los servicios de identificación, documentación y referencia de casos de víctimas.

Con respecto al resultado 2, *Fortalecidos los mecanismos institucionales de atención y reintegración a población migrante retornada*, liderado por OIM, se presentaron los avances de la "Iniciativa piloto de reinserción productiva y atención psicosocial a personas migrantes retornadas". Actualmente se está en la segunda fase con 78 personas inscritas. Se tiene dos grupos, concentrados en San Salvador y otro en Guazapa. Durante esta segunda fase el enfoque se centra en el desarrollo de las habilidades de emprendimiento y planes de negocios.

Referente al fortalecimiento de las ventanillas para la atención de personas migrantes retornadas, se mencionó que debido a que no se cuenta con el espacio a ubicar la ventanilla en Santa Ana, se intervendrá solo la ventanilla de San Salvador donde se contará con una de atención especializada para mujeres. La propuesta de remodelación ya se elaboró.

Con el Protocolo para la recepción y atención de personas migrantes retornadas adultas, se mencionó que ya se cuenta con la sistematización del primer taller, que el comité de revisión (OIM, DGME y CONMIGRANTES) han tenido varias sesiones de trabajo y que el segundo taller con las nueve instituciones involucradas se realizará en el mes de agosto.

El resultado 3, *Fortalecidas las capacidades institucionales para el cumplimiento de funciones de control interno y externo de las instituciones de seguridad y justicia*, liderado por el PNUD, se informó que se han avanzado con varias actividades para fortalecer la ANSP. En específico se cuenta con el apoyo de la Policía de Investigación de Chile (PDI). Referente al Sistema de Controles Internos y Externos, que cuenta con dos módulos, disciplinario y de historial policial. Ya se han realizado dos misiones donde se levantaron procesos para el diseño de los sistemas y se validaron los prototipos de cada uno de los módulos.

Bajo este mismo resultado, se mencionó que durante el mes de mayo iniciaron los cursos de formación para las instituciones de Seguridad y Justicia sobre los controles internos y externos. A la fecha hay 60 personas participando el diplomado en nuevo ordenamiento leyes de lo contencioso administrativo, 120 diplomado en Derecho Administrativo Sancionador, 23 agentes en los cursos con la PDI en investigación criminal.

Con la Mesa de Actuaciones Policiales y Derechos Humanos, se elaboró un plan de trabajo y se acordó en trabajar con indicadores relacionados al control interno y externo, una guía para el seguimiento de casos y un protocolo de atención a víctimas de abuso de la fuerza y armas letales. De igual forma, se apoyará durante el mes de agosto a noviembre con un curso de la Universidad de Chile de Formación en Supervisión y Rendición de Cuentas en la Policía.

Sobre el proceso de diálogo para la búsqueda de acuerdos de nación y para la superación de las brechas de desarrollo, se mencionó que los seis partidos políticos que tienen representación en la Asamblea Legislativa firman una carta de interés donde expresan su interés de formar parte del proceso de diálogo y conformaron una comisión de diseño estratégico-metodológico.

Se informó, que se están desarrollando dos actividades transversales: una campaña de sensibilización sobre derechos humanos, donde ya se contrató a una empresa para desarrollar la idea de campaña, y el diseño de un protocolo y prototipo de protocolo de atención y prevención de casos de violencia de género en el ámbito laboral. Inicialmente, se están desarrollando para Cancillería y para el Ministerio de Justicia y Seguridad Pública (MJSP).

### 3. Preguntas y Comentarios

Victor Garcia, Coordinador de proyecto por parte de OIM, agregó que en el caso del resultado dos, “*Fortalecidos los mecanismos institucionales de atención y reintegración a población migrante retornada*”, también hay un componente de seguridad alimentaria donde se ha involucrado otra agencia del Sistema, el Programa Mundial de Alimentos (PMA), con el fin de brindar apoyo a las personas que están en los talleres de emprendimiento para que puedan asistir sin la preocupación de tener un sustento que llevar a su familia; además, hay dos grupos que se están formando, uno en Guazapa y uno en San Salvador y se ha logrado también tener una vinculación con el Ministerio de Educación; en este tema se ha logrado también tener un articulación a grandes rasgos. Con respecto al protocolo para atender a personas migrantes retornadas adultas, se están construyendo los perfiles de la población retornada y a través de este documento. El protocolo lo firmaran todas las instituciones involucradas y por lo tanto dicho proceso va a quedar institucionalizado.

Referente al fortalecimiento de las ventanillas para la atención de personas migrantes retornadas, mencionó que debido a que no se cuenta con el espacio a ubicar la ventanilla en Santa Ana y que el

tiempo de implementación no era suficiente para esperar dicha ubicación, con el visto bueno de Cancillería se intervendrá solo la ventanilla de San Salvador donde se contará con una de atención especializada para mujeres. Destacó que la Cancillería está aportando una contrapartida que permitirá intervenir casi a totalidad el inmueble, mejorando el flujo de atención y la atención de los servicios que se prestan a las personas retornadas.

El Viceministro de Justicia, señor Raúl López, consultó sobre la cantidad de personas que estarían participando en el curso de formación en supervisión y rendición de cuentas en la policía con el que se está apoyando a la Mesa de Actuaciones Policiales y Derechos Humanos.

Michaelle Sermeño, Coordinadora de proyecto por parte de PNUD, respondió diciendo que hay un total de ocho personas inscritas. Tres de organizaciones de sociedad de civil que son parte de la mesa y uno del MJSP, uno de la Policía Nacional Civil (PNC), uno de la Inspectoría General y dos del equipo técnico. Aclaró que el curso es virtual.

#### **4. Presentación del Plan de Trabajo 2018 y avances realizados desde el 1 enero al 15 julio 2018 del Proyecto Trinacional para la Resiliencia y Cohesión Social en el Norte de Centroamérica**

La reunión continuó con la presentación del Plan de Trabajo 2018 y avances del 1 de enero al 15 de julio 2018 del Proyecto Trinacional para la Resiliencia y Cohesión Social en el Norte de Centroamérica (PBF2). La Especialista de Monitoreo y Evaluación del proyecto, Daniella Olivares, mencionó que es la primera reunión del Comité Ejecutivo de referido proyecto y presentó los antecedentes y datos generales del proyecto.

El primer resultado, *Fortalecidos los mecanismos de reintegración de personas migrantes que regresan a sus países y contribuyen al desarrollo local*, está a cargo de la OIM. Dicho resultado contiene tres actividades principales: (1) Diseñada e implementada la iniciativa piloto de acompañamiento, reintegración y atención psicosocial a personas migrantes retornadas con desarraigo, (2) Elaborada una guía validada con medidas y recomendaciones para los servicios Gobierno de El Salvador (GoES) para la población retornada, (3) Elaborado e implementado un protocolo para la recepción, atención y seguimiento de personas migrantes retornadas con antecedentes penales o miembros de pandillas.

Sobre los avances, Víctor García, mencionó que, con la iniciativa piloto de acompañamiento, reintegración y atención psicosocial a personas migrantes retornadas con desarraigo, se prevé la elaboración de una ruta de atención inmediata, acompañamiento, orientación cultural al retorno y apoyo psicosocial. Actualmente, el borrador del mecanismo de asistencia está siendo revisado por la Dirección General de Migración y Extranjería (DGME).

Con la elaboración de una guía validada que contenga medidas y recomendaciones para los servicios GoES para la población retornada, la necesidad de contar con este documento surge de un requerimiento por parte de Cancillería, a partir de la cancelación del TPS. Actualmente, se están trabajando en los términos de referencia para la sistematización.

Con respecto a la elaboración de un protocolo para la recepción, atención y seguimiento de personas migrantes retornadas con antecedentes penales o miembros de pandillas, se han llevado a cabo reuniones iniciales con la PNC y al DGME.

El resultado 2 de dicho proyecto “*Fortalecidas las condiciones de recepción para la atención integral y protección de las sobrevivientes de Violencia Sexual Basada en Género (VSBG)*”, está a cargo del ACNUR, donde también se implementan tres grandes actividades. La primera es mejorar la infraestructura del centro de atención para garantizar la protección física y psicológica de las mujeres y sus hijos sobrevivientes de VBG, donde se prevé adecuación y equipamiento de 2 centros de

protección. Esto se está haciendo en alianza con World Vision, quienes también están dando una contrapartida. La segunda, es referente a las instituciones de protección que intervienen en el proceso de retorno ubicados en la Dirección de Atención al Migrante (DAMI), donde se busca fortalecer sus capacidades en la identificación, registro y referencia de personas retornadas con necesidad de protección. Para ello se prevé la actualización de la ficha de registro en el DAMI con referencia para personas con necesidad de protección y la construcción de módulo de protección. OIM está apoyando al ACNUR con esta actividad. También, bajo este resultado se busca brindar apoyo técnico para la identificación y atención a mujeres retornadas con necesidades de protección en la DAMI y la realización de talleres para fortalecer el conocimiento al personal de la DAMI en temas de identificación de personas deportadas con necesidades de protección.

La tercera actividad, busca mejorar la atención a mujeres víctimas de violencia de género y mujeres retornadas con necesidades de protección (ISDEMU), donde se diseñaran y socializaran rutas de atención y protocolos en las instalaciones del Programa integral para una Vida Libre de Violencia, talleres de auto ayuda, se mejorará el Sistema SIMEC y se realizaran capacitaciones a personal técnico en temas relacionados a protección, auto cuidado, atención a niñas, niños y adolescentes, grupos de autoayuda, etc.

Se mencionó algunos de los avances ya alcanzados durante este periodo. Con respecto a las instalaciones del Programa Integral para una vida sin violencia para las mujeres ya inicio la readaptación y equipamiento de refugio temporal. También, se ha brindado apoyo a la oficina de ISDEMU en la DAMI, a través de la contratación de un Psicólogo y se están llevando a cabo acciones que buscan fortalecer las capacidades técnicas en materia de protección y prevención dirigidas al personal del ISDEMU. Se han realizado talleres sobre temas como la protección de las personas LGBTI asistidas en los centros de servicio de ISDEMU y las técnicas de autocuidado.

El resultado 3, *Facilitación de dialogo político y coordinación multiactor para el diseño de políticas públicas en áreas clave relacionadas con seguridad ciudadana y prevención de la violencia*, está a cargo del PNUD. Dentro de las actividades a realizar esta fortalecer la operatividad del CNSCC con Políticas públicas consensuadas, discutidas, enriquecidas e impulsadas que aborden los principales desafíos en materia de seguridad ciudadana y convivencia con especial énfasis en prevención, atención a víctimas y derechos humanos. También se prevén intercambios de experiencias nacionales e internacionales en materia de seguridad ciudadana y convivencia y la realización de una actividad emblemática para consolidar el enfoque integral de seguridad ciudadana propuesto por el Plan El Salvador Seguro, a través de la Semana de la Seguridad.

Se mencionó que, durante este período, el CNSCC ha tenido 6 sesiones plenarias del CNSCC, 4 reuniones de la Comisión de Articulación y Seguimiento del CNSCC, como parte de los intercambios internacionales, el CNSCC recibió a la Relatora Especial de la ONU sobre las ejecuciones extrajudiciales, sumarias o arbitrarias, y se han discutidos tres políticas públicas referentes a las medidas extraordinarias, a los Fondos de la Contribución Especial y la propuesta de ley para la prevención de incorporación a maras y pandillas y para la rehabilitación, retiro y readaptación de sus miembros y colaboradores.

## 5. Preguntas y respuestas

El viceministro López, consultó sobre la base del protocolo para atender a personas migrantes retornadas con antecedentes penales. Ante esta consulta, Victor García le respondió que se está considerando todo lo establecido en el Decreto Legislativo No. 7171, que contiene las Disposiciones especiales para el control y seguimiento de la población retornada salvadoreña calificada como miembro de pandillas o agrupaciones ilícitas.

El señor Viceministro también consultó sobre el apoyo que se está brindando en la atención a víctimas de violencia en el resultado 2. Esta consulta fue respondida por la señora Marlene Ayala de ISDEMU, quien dijo que las remodelaciones se están realizando en el Centro de Atención Integral (CAI) y en un albergue de protección.

Christian Salazar Volkmann, consultó sobre las acciones de sostenibilidad que se están realizando en las actividades del resultado 2, ya son similares a las propuestas en el proyecto de Spotlight. Solicito que tanto ISDEMU como ACNUR pudieran presentar dichas acciones en la siguiente reunión.

Jorge Peraza, Jefe de Oficina de OIM, comentó que el Viceministerio de Salvadoreños en el Exterior, solicito apoyo referente a la crisis de los niños separados de sus padres en la frontera de Estados Unidos. Consultó a los miembros del Comité la posibilidad de destinar unos fondos del resultado 1 para apoyar el requerimiento de Cancillería.

El viceministro López dijo que la solicitud es más que valida, ya que el trauma de los niños es un problema muy serio al que se debe de dar un abordaje profundo.

El Jefe de Misión de OIM, acordó enviar un correo con los detalles del apoyo y montos para que el Comité de su aprobación

Mónica Merino, Representante Residente Adjunta del PNUD, señaló la importancia que otros fondos y actores de se hayan sumado y que dichas contribuciones deben de visibilizarse más, ya que el proyecto está mostrando efectos catalizadores.

#### VIII. Acuerdos Tomados

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- ✓ Aprobada la presentación de avances del enero a julio 2018 del Programa Conjunto de Paz para Generación Post Conflicto.
- ✓ Aprobado el cambio y focalización de la intervención solo en la Ventanilla de Atención a Personas Migrantes ubicada en San Salvador.
- ✓ Se toma nota de las alianzas creadas con el Programa Mundial de Alimentos, Word Visión y con el Ministerio de Relaciones Exteriores. Así como te los aportes financieros y en especie que han aportado a las acciones de ambos proyectos
- ✓ Se aprueba el Plan de Trabajo para el año 2018 del Proyecto Trinacional para la Resiliencia y Cohesión Social en el Norte de Centroamérica.
- ✓ Aprobada la presentación de avances del enero a julio 2018 del Proyecto Trinacional para la Resiliencia y Cohesión Social en el Norte de Centroamérica.
- ✓ Vía correo electrónico se compartirá la solicitud y presupuesto de lo requerido por Cancillería para apoyar la situación de la separación de niños migrantes de sus padres en la frontera de Estados Unidos. Por esa vía de brindará la aprobación.
- ✓ Se desarrollará una reunión entre ACNUR, ISDEMU y la Unidad de Coordinación para ver el plan de sostenibilidad de las acciones elaboradas en el marco del resultado 2 del Proyecto Trinacional para la Resiliencia y Cohesión Social en el Norte de Centroamérica.

